

2016

DISTRICT DIRECTORY



5TH DISTRICT

STATE REPRESENTATIVE

Lindell F. Shumake

TOURS IN JEFFERSON CITY



Col. Alvin R. Lubker Memorial Safety and Education Center – Highway Patrol

(573) 526-6149

www.mshp.dps.missouri.gov

State Capitol Tours

(573) 751-2854

www.mocapitoltours.com

Jefferson Landing Historic Site

(573) 751-2854

www.mostateparks.com

Governor's Mansion

(573) 751-2854

www.mansion.mo.gov

Missouri State Penitentiary

(573) 623-2820

www.missouripentours.com

Runge Conservation Nature Center

(573) 526-5544

www.mdc.mo.gov/regions/central/runge-nature-center

State Archives

(573) 751-3280

www.sos.mo.gov/archives

Supreme Court Building

(573) 751-7331

www.courts.mo.gov

STATE CAPITOL
201 W CAPITOL AVE
JEFFERSON CITY, MO 65101-6806



(573) 751-3613
lindell.shumake@house.mo.gov

LINDELL F. SHUMAKE

State Representative - District 5

Dear Friend,

Your state and local governments are here to serve you. However, finding the resource when you have a problem or need information may be difficult. This directory is intended to serve as an easy reference guide for residents of our district.



I hope you find this directory helpful. If I can ever provide assistance, please do not hesitate to contact me by calling, emailing, or stopping by my office.

As always, it is an honor and privilege to serve you.

Your State Representative,

Lindell F. Shumake

COMMITTEES

Vice Chair: Select Committee on Rules

Vice Chair: Administration and Accounts

Member: Select Committee on Agriculture
Corrections • Small Business • Veterans

POLICE

Emergencies	911
Hannibal Police Dept	
Nonemergency	573-221-0987
Monroe City Police Dept	
Nonemergency	573-735-4411
Palmyra Police Dept	
Nonemergency	573-769-5539
Shelbina Police Dept	
Nonemergency	573-588-0111
Shelbyville Police Dept	
Nonemergency	573-633-2520
Clarence Police Dept	
Nonemergency	660-699-3700

SHERIFF

Emergencies	911
Marion County Sheriff	
Hannibal & Palmyra Nonemergency	573-769-2077
Shelby County Sheriff	573-633-2161
Monroe County Sheriff	660-327-4060

AMBULANCE

Emergencies Shelby County, Marion County and Monroe County	911
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ALL FIRE EMERGENCIES

Clarence Nonemergency	660-699-3410
Hannibal Nonemergency	573-221-0657
Marion County	911
Monroe City Nonemergency	573-735-4405
Palmyra Nonemergency	573-769-3434
Shelbina Nonemergency	573-588-2599
Shelbyville Nonemergency	573-633-2520

OTHER LAW ENFORCEMENT

Federal Bureau of Investigation	
(St. Louis Office)	314-231-4324
Missouri Attorney General	
Consumer Protection	1-800-392-8222
Missouri State Highway Patrol	573-751-1000
Macon	660-385-1330
Missouri State Water Patrol	573-751-3333
Northeast Missouri Drug Task Force	573-221-5200

HOTLINES

Child Abuse Hotline	1-800-392-3738
Elder Abuse Hotline	1-800-392-0210
Poison Control Center	1-800-366-8888
To Report a Tornado	<i>Call your local police department</i>

COUNTY COURTHOUSES

Marion County	573-769-2550
Monroe County	660-327-5204 or 660-327-5220
Shelby County	573-633-2151

CITY SERVICES**CITY HALLS**

Clarence	660-699-3310
110 W Maple, Clarence 63437	
Hannibal	573-221-0111
320 Broadway, Hannibal 63401	
Hunnewell	573-983-2264
108 W Maple St, Hunnewell 63443	
Monroe City	573-735-4585
109 2nd St, Monroe City 63456	
Palmyra	573-769-2223
301 S Main St, Palmyra 63461	
Shelbina	573-588-4887
116 E Walnut St, Shelbina 63468	
Shelbyville	573-633-2520
106 S Washington, Shelbyville 63469	

AUTO & DRIVER'S LICENSES

Motor Vehicle & Driver's Licensing	573-221-5830
21 Northport Plaza, Hannibal 63401	
Motor Vehicle & Driver's Licensing	573-735-4585
109 2nd St, PO Box 67, Monroe City 63456	
Motor Vehicle & Driver's Licensing	573-769-3264
Palmyra Courthouse, 100 S Main, Palmyra 63461	
Motor Vehicle Driver's Licensing	573-588-7790
201 Fairground Rd, Shelbina 63468	

HEALTH CARE/HOSPITALS

Clarence Medical Clinic	660-699-2124
109 East St, Clarence 63437	
Hannibal Clinic-Monroe City	573-735-2506
821 Hwy 24 & 36, Monroe City 63456	
Hannibal Regional Hospital	573-248-1300
6000 Hospital Dr, Hannibal 63401	
Hannibal Regional Hospital Home Health Care	573-221-6515
6401 Hwy MM, PO Box 551, Hannibal 63401	1-800-981-4442
Marion County Health Department	573-221-1166
3105 Palmyra Rd, PO Box 1378, Hannibal 63401	
Marion County Services for the Developmentally Disabled	573-248-1077
12 Northport Plaza, Hannibal 63401	
Mark Twain Behavioral Health	573-221-2120
917 Broadway, Hannibal 63401	
North East Independent Living Services (NEILS)	573-221-8282
909 Broadway, Ste 350, Hannibal 63401	

Vocational Rehabilitation Center	573-248-2410
7 Melgrove Ln, Hannibal 63401	1-877-222-8960

PUBLIC LIBRARIES

Hannibal Free Public Library	573-221-0222
200 S 5th, Hannibal 63401	
Monroe City Public Library	573-735-2665
220 N Main, Monroe City 63456	
Palmyra Bicentennial Public Library	573-769-2830
212 S Main, Palmyra 63461	
Shelbina Carnegie Library	573-588-2271
100 N Center St, Shelbina 63468	

PUBLIC SCHOOLS

Hannibal Public Schools	573-221-1258
4650 McMasters, Hannibal 63401-2244	
Superintendent Dr. Jill Janes	
Marion County R-2 School	573-439-5913
2905 Hwy D, PO Box 100, Philadelphia 63463-0100	
Superintendent Dianna Hoenes	
Monroe City R-1 Schools	573-735-4631
401 US Hwy 24 & 36, Monroe City 63456-1398	
Superintendent James Masters	
Palmyra Public Schools	573-769-2066
1723 S Main St, PO Box 151, Palmyra 63461-0151	
Superintendent Eric Churchwell	
North Selby Public Schools	573-633-2410
3017 Hwy 15, Shelbyville 63469	
Superintendent Paul R. Sulser	
Shelby County R-IV (South Shelby)	573-588-4961
4154 Hwy 36, Shelbina 63468	
Superintendents Larry Smoot & Tim Maddox	

SPECIAL NEEDS

Department of Social Services	573-248-2540
3055 Holman Dr, Hannibal 63401	
Douglass Community Service, Inc.	573-221-3890
711 Grand Ave, Hannibal 63401 www.douglassonline.org	
Can call 211 for many services in your area: Retired senior volunteer programs • Head Start central office • Court Appointed Special Advocates (CASA) • Kids in Motion • Community support services • USDA monthly commodities distribution center	
Family Support and Children's Division	573-633-2550
Shelby County, 306 Main St, Shelbyville 63469	
Hannibal Council on Alcohol & Drug Abuse	573-248-1196
135 Communications Dr, Hannibal 63401	
Hannibal Regional Center	573-248-2400
(Mental Retardation/Developmentally Disabled)	
805 Clinic Rd, Hannibal 63401	

- Mississippi Valley State School** 573-248-2627
312 Munger Ln, Hannibal 63401
- Monroe City Sheltered Workshop**..... 573-735-4751
701 SE Border, Monroe City 63456
- North East Community Action Corp. (NECAC)**..... 573-221-7166
3518 Palmyra Rd, Hannibal 63401
- Northeast Missouri Sheltered Workshop** 573-221-3211
659 Clinic Rd, Hannibal 63401

SERVICES FOR SENIORS

- Hannibal Nutrition Center** 573-221-4488
219 S 10th St, Hannibal 63401
- Monroe City Senior Nutrition Center** 573-735-2131
314 S Main, Monroe City 63456
- Northeast Missouri Area Agency on Aging** 800-664-6338
815 N Osteopathy St, Kirksville 63501 www.nemoaaa.com
Email: nemoaaa@sbcglobal.net
*The Northeast Missouri Area Agency on Aging is here to assist you!
Whether you need information on transportation, long-term care facilities or
senior centers, they have (or can locate) a service to meet your needs.*
- OATS NE Regional Office** 660-395-3041
3006 Jims Rd, Macon 63552
- Palmyra Nutrition Center** 573-769-3358
219 W Ross, Palmyra 63461
- Rural Advocates for Independent Living (RAIL)** 660-385-6789
313 N Rollins, Macon 63552(Toll Free)877-684-4542
(fax) 660-385-6410
*RAIL's mission is to assist persons with disabilities to live as independently as
they choose within the communities of their choice*
- Shelbina Senior Citizens Center** 573-588-7669
112 E Chestnut, Shelbina 63468

Serve the ones who have
served our country...



Every year volunteers provide thousands of hours of service to Missouri's seven veterans' homes. Located in Cameron, Cape Girardeau, Mexico, Mount Vernon, St. James, St. Louis, and Warrensburg, these homes provide long-term skilled nursing care to veterans. We may never be able to repay them for their service, but we can show them how much we appreciate all they've done. Try volunteering at a veterans' home, a great way to give back to the brave men and women who have served our country.

Visit www.mvc.dps.mo.gov to fill out a volunteer application.



STATE OFFICIALS

STATE CAPITOL
201 W Capitol Ave
Jefferson City 65101

Governor

JAY NIXON(573) 751-3222
St. Louis Office(314) 340-6900
Kansas City Office.....(816) 889-2337
www.governor.mo.gov

Lt. Governor

PETER KINDER.....(573) 751-4727
www.ltgov.mo.gov

Secretary of State

JASON KANDER.....(573) 751-2379
www.sos.mo.gov

Auditor

NICOLE R. GALLOWAY(573) 751-4824
www.auditor.mo.gov

Treasurer

CLINT ZWEIFEL(573) 751-2411
www.treasurer.mo.gov

Attorney General

CHRIS KOSTER(573) 751-3321
Supreme Court Bldg, 207 W High St, Jefferson City 65101 www.ago.mo.gov

State Senator

BRIAN MUNZLINGER - District 18(573) 751-7985
www.senate.mo.gov

State Representative

LINDELL F. SHUMAKE - District 5(573) 751-3613
www.house.mo.gov

STATE GOVERNMENT DEPARTMENTS

(Numbers listed are for Jefferson City 65102 locations)

All state agencies can be accessed through Missouri’s state government home page at www.mo.gov.

**State Government Information Number
(573) 751-2000**

Divisions under departments may change as missions and goals change by order of the legislature. If you are unsuccessful in reaching a state department by phone, you may write the department at the address listed or contact your state representative.

ADMINISTRATION (OFFICE OF) (573) 751-0929

201 W Capitol, Rm 125 www.aa.mo.gov

Divisions: Accounting, Budget and Planning, Commissioner’s Office, Facilities Management, Design and Construction, General Services, Information Technology Services, Personnel, Purchasing and Materials Management, and Office of Equal Opportunity

AGRICULTURE (573) 751-4211

1616 Missouri Blvd www.mda.mo.gov

Divisions: Office of the Director, Ag Business Development, Animal Health, Grain Inspection and Warehousing, Plant Industries, and Weights, Measures and Consumer Protection

Boards and Commissions: MASBDA, State Fair, State Milk Board, and Wine and Grape

CONSERVATION (573) 751-4115

2901 W Truman Blvd www.mdc.mo.gov

Divisions: Administrative Services, Design and Development, Fisheries, Forestry, Human Resources, Outreach and Education, Private Land Services, Protection, Resource Science, and Wildlife

Research Center (Columbia) (573) 815-7900

Services available M-F 8^{am} - 5^{pm}

Operation Forest Arson (800) 392-1111

Operation Game Thief (800) 392-1111

Toll free 24-hour hotline for reporting unlawful hunting of protected or out-of-season animals and fish.

Hunting/Fishing Permits (purchase) (800) 392-4115

Permits can also be purchased online at: <https://mdc-web.s3licensing.com/>

CORRECTIONS (573) 751-2389

2729 Plaza Dr www.doc.mo.gov

Divisions: Office of the Director, Adult Institutions, Probation and Parole, Offender Rehabilitative Services, and Human Services

ECONOMIC DEVELOPMENT (573) 751-4962

301 W High St, Rm 680 www.ded.mo.gov

Divisions: Business and Community Services, Tourism, Office of Public Counsel, Public Service Commission, Arts Council, Housing Development Commission, Development Finance Board, Energy, Workforce Development, Women’s Council, Military Preparedness and Enhancement Commission, Small Business Regulatory Fairness Board, Film Commission, Hispanic Business, Trade and Culture Commission, and Technology Corporation

ELEMENTARY AND SECONDARY EDUCATION (573) 751-4212
 205 Jefferson St www.dese.mo.gov

Divisions: Learning Services: Office of Quality Schools, Special Education, Adult Learning and Rehabilitation Services, Educator Quality, College and Career Readiness, and Data Systems Management.

Financial and Administrative Services: Budget, Food and Nutrition Services, Human Resources, Financial and Administrative Services, and Accounting and Procurement.

HEALTH AND SENIOR SERVICES (573) 751-6400
 912 Wildwood www.health.mo.gov

Divisions: Administration, Community and Public Health, Regulation and Licensure, Senior and Disability Services, Office of Human Resources, Public Information, General Counsel, Governmental Policy and Legislation

Family Care Safety Registry (866) 422-6872

Provides background information on registered caregivers and censure information on regulated providers.

Adult Abuse and Neglect Hotline (800) 392-0210
 24-hour hotline to report abuse, neglect, or exploitation of those age 60 and older or those physically or mentally impaired age 18 through 59.

Long-Term Care Ombudsman Program (800) 309-3282
 Ombudsman services (advocacy and education) to residents of all long-term care facilities.

Vital Records, PO Box 570 (573) 751-6387
www.health.mo.gov/data/vitalrecords

To request a birth or death certificate you may download the application from the Department of Health website and submit it in person or by mail to the nearest local health department, or the Bureau of Vital Records in Jefferson City. Birth certificates are \$15 each. Death certificates are \$13 and \$10 for each additional copy. For further assistance or an application, contact the Bureau.

HIGHER EDUCATION (573) 751-2361
 205 Jefferson St www.dhe.mo.gov

At the direction of the Coordinating Board for Higher Education (CBHE), the Missouri Department of Higher Education (MDHE) strives to coordinate higher education policy that fosters a quality postsecondary system, as well as to increase participation in Missouri's public institutions.

INSURANCE, FINANCIAL INSTITUTIONS AND PROFESSIONAL REGISTRATION (DIFP) (573) 751-4126

301 W High St, Rm 530 www.difp.mo.gov

Divisions: Insurance, Finance, Credit Unions, and Professional Registration

Division of Finance (573) 751-3242

Division of Credit Unions (573) 751-3419

Division of Professional Registration (573) 751-0293

Insurance Consumer Hotline (800) 726-7390

CLAIM Program (800) 390-3330

www.missouricclaim.org

Provides counseling to seniors and disabled Missourians with Medicare coverage, billing, and claim problems as well as supplemental and long-term care insurance.

LABOR AND INDUSTRIAL RELATIONS (DOLIR) (573) 751-4091

421 E Dunklin St www.labor.mo.gov

Divisions: Employment Security, Workers' Compensation, Labor Standards, State Board of Mediation, and Human Rights Commission

Division of Employment Security..... (573) 751-3215

Commission on Human Rights (573) 751-3325

Division of Labor Standards..... (573) 751-3403

Division of Workers' Compensation..... (573) 751-4231

Workers' Compensation Information Specialist:
Employee and Employer (800) 775-2667

MENTAL HEALTH (800) 364-9687 or (573) 751-4122

1706 E Elm www.dmh.mo.gov

Divisions: Alcohol and Drug Abuse, Comprehensive Psychiatric Services, and Developmental Disabilities

NATURAL RESOURCES (800) 361-4827 or (573) 751-3443

1101 Riverside Dr www.dnr.mo.gov

Divisions: Environmental Quality, Environmental Improvement and Energy Resources, Geological Survey, and State Parks

State Parks (800) 334-6946

Environmental Emergency Response (24 hours a day)..... (573) 634-2436

PUBLIC SAFETY (573) 751-4905

1101 Riverside Dr www.dps.mo.gov

Divisions: Missouri National Guard (Adjutant General), SEMA (State Emergency Management Agency), Veterans' Commission, Fire Safety, Highway Patrol, Alcohol and Tobacco Control, Gaming Commission, and Capitol Police

Sex Offender Information..... (888) SOR-MSHP (767-6747)

Arson Hotline (800) 392-7766

REVENUE (573) 751-4450

301 W High www.dor.mo.gov

Divisions: Motor Vehicle and Driver Licensing, Legal Services, Taxation, and Administration

Business Tax Registration..... (573) 751-5860

Driver License (573) 751-4600

Motor Vehicle (573) 526-3669

Military Liaison..... (314) 877-0477

Property Tax Credits (573) 751-3505

Sales Tax (573) 751-2836

State tax forms..... (573) 751-5337 or (800) 877-6881

State tax refund (573) 751-3505

FAX (573) 751-7150

SOCIAL SERVICES (573) 751-4815

221 W High St www.dss.mo.gov

Divisions: Family Support, Children's, MO HealthNet, and Youth Services

Child Abuse/Neglect Hotline..... (800) 392-3738

Child Support Enforcement Customer Service (866) 313-9960

Food Stamp Customer Service, other public assistance (855) 373-4636

Missouri HealthNet Participants (800) 392-2161
 Missouri RX (MoRX) (800) 375-1406
 School Violence Hotline (866) 748-7047

TRANSPORTATION (888) 275-6636 or (573) 751-2551
 105 W Capitol Ave www.modot.org

The Missouri Department of Transportation (MoDOT), under the guidance of the Missouri Highways and Transportation Commission, is committed to providing the public with a safe and modern transportation system.

Customer Service (24 hours/365 days a year) (888) ASK-MODOT (275-6636)
 MODOT Traveler Information Map www.traveler.modot.org/map

CAPITOL REPORT

If an inside view of legislative activities in the Missouri Capitol interests you, sign up for my Capitol Report.

This email update provides valuable information on legislation under discussion before it becomes law.



Contact me to sign up to receive a copy of my Capitol Report.
 My email address is listed on the opening letter page of this booklet.



FEDERAL ELECTED OFFICIALS

President **BARACK OBAMA** • Vice President **JOE BIDEN**

THE WHITE HOUSE
1600 Pennsylvania Ave
Washington, D.C. 20500

UNITED STATES SENATORS

ROY BLUNT(202) 224-5721
260 Russell Senate Office Bldg, Washington, D.C. 20510 www.blunt.senate.gov
District Office:
7700 Bonhomme Ave, Ste 315, Clayton 63105.....(314) 725-4484

CLAIRE McCASKILL(202) 224-6154
730 Hart Senate Office Bldg, Washington, D.C. 20510 www.mccaskill.senate.gov
District Office:
5850 Delmar Blvd, Ste A, St. Louis 63112.....(314) 367-1364

UNITED STATES REPRESENTATIVE

You can email your congressperson by going to their individual website.

SAM GRAVES - DISTRICT 6.....(202) 225-7041
1415 Longworth HOB, Washington, D.C. 20515 www.graves.house.gov
District Office:
906 Broadway, PO Box 364, Hannibal 63401.....(573) 221-3400

FEDERAL INFORMATION CENTER

The Federal Information Center (FIC) is an excellent starting point for questions about federal government branches, agencies, grants, or officials. One phone call to the FIC will answer your question directly or direct you to the right place.

Toll-Free FIC Number for ALL Missouri Residents (800) 333-4636
Monday-Friday, 8am - 8pm (EST)
TTY (Telecommunication for the Deaf) (800) 326-2996

www.usa.gov

www.info.gov

OTHER HELPFUL SERVICES . . .

Helplines for assistance — 800, 866, 877 and 888 numbers are toll free.

Toll free directory assistance: (800) 555-1212

ALCOHOL AND DRUG INFORMATION (800) 622-2255
www.ncadd.org

National Council on Alcoholism and Drug Dependence Incorporated (NCADD) provides support to those who need assistance confronting the diseases of alcoholism and drug dependence. 24-hour referral service.

AMTRAK..... (800) 872-7245
www.amtrak.com

The National Railroad Passenger Corporation, Amtrak, is a rail passenger service.

ASSISTIVE TECHNOLOGY Voice: (800) 647-8557 (in-state only)
 or (816) 655-6700 TTY: (800) 647-8558 (in-state only) or (816) 655-6711 www.at.mo.gov

The mission of Missouri Assistive Technology is to increase access to assistive technology for Missourians with all types of disabilities, of all ages.

AUTOMOBILE SAFETY HOTLINE (888) 327-4236
www.nhtsa.gov

The National Highway Traffic Safety Administration accepts auto safety problem reports and answers questions about recalls, including child safety seats. Automated hotline information by touch tone phone.

BETTER BUSINESS BUREAU of MISSOURI

www.bbb.org

Central Region (573) 886-8965

Eastern Region (314) 645-3300

Western Region (816) 421-7800

Southeast Region (573) 803-3190

Southwest Region (417) 862-4222

BBB's mission is to be the leader in advancing marketplace trust.

CHILDREN

MISSING 24-hour hotline (800) 843-5678

National Center for Missing and Exploited Children. www.missingkids.com

RUNAWAY (National Runaway Safeline) (800) 786-2929

Crisis intervention and referrals to runaway, homeless youth, and families. www.1800runaway.org

DISEASE CONTROL AND PREVENTION (CENTERS FOR)..... (800) 232-4636
www.cdc.gov

Centers for Disease Control and Prevention works 24/7 to protect America from health, safety, and security threats, both foreign and in the U.S. Whether diseases start at home or abroad, are chronic or acute, curable or preventable, human error or deliberate attack, CDC fights disease and supports communities and citizens to do the same.

EDUCATION GRANTS AND LOANS

Federal Student Aid Information Center (800) 433-3243
www.fafsa.ed.gov

The office of Federal Student Aid provides grants, loans, and work-study funds for college or career school.

ELECTIONS

Federal Election Commission (800) 424-9530
www.fec.gov

Information regarding federal campaign laws, federal election fund-raising regulations, and/or financial records on candidates for federal office can be obtained through this toll-free number.

ENERGY EFFICIENCY AND RENEWABLE ENERGY (EERE) (202) 586-5000

www.eere.energy.gov (U.S. Department of Energy)

This program leads DOE efforts to build a strong, clean energy economy, a strategy that is aimed at reducing our reliance on foreign oil, saving families and businesses money, creating middle-class jobs, and reducing pollution.

FAMILY ASSISTANCE PROGRAMS (Missouri) (816) 426-3981

ww.acf.hhs.gov/programs

The Administration for Children and Families is responsible for federal programs that promote the economic and social well-being of families, children, individuals, and communities.

Services include social services, welfare, developmental disabilities, and child adoption, abuse, care, and support.

FEDERAL INCOME TAX (800) 829-1040

Information about your federal income taxes.

www.irs.gov

LAWYER REFERRAL SERVICES

Legal Services of Missouri

Eastern (LSEM) (800) 444-0514 or (314) 534-4200

Mid-Missouri (MMLS) (800) 568-4931 or (573) 442-0116

Southern (LSSM) (800) 444-4863 or (417) 881-0533

Western (LAWMO) (816) 474-6750

www.lsmo.org (under "find a lawyer")

Providing legal help to low-income and elderly people in Missouri.

Missouri Bar (573) 636-3645

MissouriLawyersHelp.org

This website was created by The Missouri Bar to provide a variety of resources and services to the citizens of Missouri. Members of the public may find a lawyer online or download one of the 20-plus guides or forms on topics ranging from family law to wills and advance directives.

MEDICARE INFORMATION (800) 633-4227

www.medicare.gov

For specific billing questions and questions about your claims, medical records, or expenses, log in to *MyMedicare.gov*

MENTAL ILLNESS, (NATIONAL ALLIANCE ON)

MISSOURI CHAPTER (800) 374-2138

www.namimissouri.org

Information, helpline, support groups, family education classes, and advocacy for children and adults relating to serious mental illness.

OCCUPATIONAL SAFETY (800) 321-6742

www.osha.gov

The Occupational Safety and Health Administration (OSHA) accepts reports about hazardous working conditions.

PASSPORTS (877) 487-2778

Learn how to apply for a new passport.

www.travel.state.gov

SOCIAL SECURITY (800) 772-1213

www.ssa.gov

Nationwide information and direction to area offices. Recorded message answers frequently asked questions by touch tone number choices. An operator will come on line at the end of recording if needed.

VETERANS INFORMATION (800) 827-1000

www.mo.gov/veterans

If you are a new veteran, longtime veteran, family member of a veteran, or survivor of a veteran, here are resources for you.

Missouri Veterans Commission (866) 838-4636 or (573) 751-3779

Benefits Information (800) 827-1000

Health Care Information (877) 222-8387

TAX RELIEF FOR MISSOURI SENIORS AND DISABLED

The Missouri Property Tax Credit allows a credit to certain senior citizens and 100% disabled individuals based on total household income (taxable and nontaxable) and the amount of property taxes or rent paid. The credit is for a maximum of \$750 for renters and \$1,100 for those who own and occupy a home.

To be eligible a person must be:

- 65 years of age or older,
- 60 years of age or older and receiving Social Security surviving spouse benefits, or
- 100% disabled

The maximum income level to qualify:

- OWNED AND OCCUPIED HOME FOR ENTIRE YEAR**
Single - \$30,000
Married filing jointly - \$34,000
- RENTERS/PART YEAR OWNERS**
Single - \$27,500
Married filing jointly - \$29,500



For more information, see the Missouri Department of Revenue's website at: www.dor.mo.gov/tax/personal/ptc



NO CALL

Add your personal cell phone to the **1.8 million phones** already on **Missouri's No Call List**. Stop unwanted telemarketing calls from nearly 200 major telemarketers. Cell phones and landlines are eligible.

(866)NOCALL1 • (866) 662-2551 • www.ago.mo.gov

MoRx Plan Helps Pay for Prescription Drugs

MoRx pays for 50% of members' out of pocket costs remaining after their Medicare Prescription Drug Plan pays. It pays 50% of the deductible, 50% of co-pays before the coverage gap, 50% of the coverage gap, and 50% in catastrophic coverage co-pays. MoRx does not pay the Medicare Part D Plan's monthly premium.

Any drug covered by a member's Medicare Drug Plan also will be covered by the MoRx plan.



Dual eligible members will continue to have coverage for Medicare-excluded drugs through MO HealthNet. Medicare-excluded drugs include specific over-the-counter drugs, vitamins, minerals, limited cough and cold drugs, benzodiazepines, and barbiturates as they are currently covered by MO HealthNet, as noted on the MO HealthNet Division Pharmacy pages.

**For additional information about the MoRx plan,
contact the MoRx plan helpdesk toll-free at 1-800-375-1406
www.morx.mo.gov
email: clinical.services@dss.mo.gov**



UNWANTED SOLICITATIONS

MISSOURI NO CALL

(866) 662-2551

www.ago.mo.gov/app/NoCallRegistration

To see if your phone number has been registered, go to

www.ago.mo.gov/app/NoCallRegistration/lookup

Consumers who believe a telemarketer has violated the no-call law can file a complaint at www.ago.mo.gov/app/nocallcomplaint

FEDERAL NO CALL

www.donotcall.gov

(888) 382-1222

STOP GETTING CREDIT CARD OFFERS

Stop pre-approved credit card offers

(888) 567-8688

www.optoutprescreen.com

STOP UNSOLICITED POSTAL MAIL

You can't stop it all, but to reduce it visit

www.dmchoice.org

STOP JUNK EMAIL

Remove your name from Direct Marketing lists

www.dmchoice.org

HOW DO I KNOW WHETHER A CHARITY IS LEGITIMATE OR A SCAM?

Visit www.ago.mo.gov/divisions/consumer/check-a-charity and enter the name of the charity in the appropriate box for more information on that organization.

FILE A COMPLAINT

Visit www.ago.mo.gov/divisions/consumer/consumer-complaints or call the Missouri Attorney General's office at (800) 392-8222

DISTRICT SERVICES DIRECTORY - 2016

Missouri House of Representatives

LINDELL F. SHUMAKE

State Representative • District 5

House Post Office - State Capitol
201 W Capitol Ave
Jefferson City, MO 65101-6806

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