

2014 DISTRICT DIRECTORY

MICHELE KRATKY

**82ND DISTRICT
STATE REPRESENTATIVE**



STATE CAPITOL

201 WEST CAPITOL AVENUE
JEFFERSON CITY, MO 65101-6806
(573) 751-4220
michele.kratky@house.mo.gov



HOME

6001 BISHOPS PLACE
ST. LOUIS, MO 63109
TELE: (314) 481-0444
CELL: (314) 713-1408
mrkratky@gmail.com

MICHELE KRATKY

State Representative - District 82

Dear Friend,

State and local government are here to serve you. Sometimes, however, finding the right person, address or phone number when you have a problem or need information may be difficult. That is why I have prepared this up-to-date directory especially for residents of our district. Whether you are a new or life-long resident, this listing of many of our government officials and agencies should prove helpful.



When seeking assistance you should always receive prompt, courteous service. If you do not, or if a matter remains unresolved, please feel free to contact my office.

As always, I am honored to represent you in the House of Representatives, and will continue to do my best to serve the interests of the people in our district.

Your State Representative,

A handwritten signature in black ink that reads 'Michele Kratky'.

COMMITTEES

ADMINISTRATION & ACCOUNTS • ECONOMIC DEVELOPMENT
PROFESSIONAL REGISTRATION AND LICENSING • TOURISM AND NATURAL RESOURCES
JOINT COMMITTEE ON GAMING AND WAGERING
JOINT COMMITTEE ON SOLID WASTE MANAGEMENT DISTRICT OPERATIONS

MEMBER

MISSOURI TOURISM COMMISSION • MISSOURI WORKFORCE INVESTMENT BOARD

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At the time of this mailing, the information in this directory is accurate to the best of my knowledge.

NEIGHBORHOOD ASSOCIATIONS**Meeting Information****Boulevard Heights Improvement Association**

Meets 1st Wednesday of March, May, Sept. & Nov
At Carondelet Park Rec. Complex, 930 Holly Hills

Contact: President John Bock..... **353-5302**

Chippewa Park/Chester Heights Neighborhood Association

Meets 1st Thursday of the Month at 7:00 PM (except Jan and July)
4705 Ridgewood Ave, St. Louis, MO 63116

Contact: President Vickie Jordan..... **623-0903**

Email: cpna2012@yahoo.com

Facebook: [chippewa park neighborhood association](#)

Address: P.O. Box 190584 St. Louis, MO 63119

Lindenwood Park Neighborhood Association

Meets 1st Monday in March, June, Sept (meets 2nd Monday due to Labor Day),
Dec at 7:30 p.m. at Union United Methodist Church

Contact: Janet Desnoyer..... **644-2205**

Address: P.O. Box 39036, 63139

<http://lindenwoodpark.org>

Parkway Gardens Neighborhood Improvement Association

Meets quarterly at Ascension Lutheran Church basement at 7:00 p.m.

Contact: President Larry Conley **393-8203**

Princeton Heights Neighborhood Association

Meets 1st Thursday of the Month at 7:00 p.m. (except Jan, Feb, July, & Aug)
Redeemer Evangelical Church of Christ, 6450 S. Kingshighway

Contact: President Ken Williams..... **477-9379**

<http://www.princetonheightsneighborhood.org/>

Southampton Neighborhood Association

Meets 2nd Wednesday of Jan, March, May, July, Sept, & Nov at Southampton
Presbyterian Church, 4716 Macklind

Contact: Ron Coleman **606-7674**

president@southampton.saint-louis.mo.us

<http://www.southampton.saint-louis.mo.us/>

St. Louis Hills Neighborhood Association

Meets several times a year; call president for times and dates

Contact: Brad Arteaga **832-1016**

<http://stlhills.com>

St. Louis Hills Estates I

Call for meeting information

Contact: President Tom Gilmore **832-2028**

tomgil@swbell.net

Tilles Park Neighborhood Association

Meets last Tuesday quarterly (Feb, May, Aug, & Nov) at Police Officers
Association on Hampton.

Contact: Mike Sorth..... **607-5239**

www.tillesparkneighborhood.com

BUSINESS ASSOCIATIONS**Gravois Business Association**

Contact: Paul Woodruff 534-7610 ext. 2246
paul.woodruff@stlouiscmmunity.com

Hampton-Chippewa Business Association

Meets 2nd Tuesday of the month at 8:00 a.m. at Eagle Bank (6725 Chippewa).
 Contact: President Eric Schnyder 352-8888
eric.schnyder@edwardjones.com
<http://www.hcba.biz/>

Macklind Business District

Call for meeting information.
 Contact: President Michael Truemper 283-6490
macklindbd@gmail.com

Southtown Business Association

Call for meeting information.
 Contact: Andre Edwards 368-1894

Watson Business District

Meets 2nd Wednesday of the month. Call for location.
 Contact: Nestor Wheelock 400-7918
<http://watsoninthecity.com>

HOUSING ASSOCIATIONS**Linden Heights Housing Corporation**

Meets quarterly (call for further information)
 Contact: President Doug Dick 644-4937

OTHER CITYWIDE INFORMATION**Brightside St. Louis**

4646 Shenandoah 772-4646

Low Income Energy Assistance Program 615-3640

Call to determine if you qualify for energy assistance as a home owner or renter.

Neighborhood Stabilization Officer

1520 Market Street, Room 4000, 63103 657-1392

Saint Louis Activity Center

Call for schedule. Meeting place - St. Louis Activity Center
 Contact: Executive Director Jan Frigerio 5602 Arsenal, 63139 645-3477

St. Louis Police - 2nd District Community Outreach

Officer Don Veile 444-0168

Meets 3rd Tuesday of March, June, Sept, & Dec at 7:00 p.m.

St. Louis Activity Center, 5602 Arsenal www.seconddistrictpolice.com

ST. LOUIS CITY OFFICIALS

Board of Aldermen Meets Every Friday - 10:00 a.m., City Hall, Room 203

Mayor FRANCIS SLAY	622-3201
City Hall, Room 200, St. Louis 63103	
ALDERMEN, BOARD OF	
President of the Board LEWIS REED	622-4114
City Hall, Room 232, St. Louis 63103	
12th Ward LARRY ARNOWITZ	622-3287
City Hall, Room 230, St. Louis 63103	
13th Ward FRED WESSELS	622-3287
City Hall, Room 230, St. Louis 63103	
14th Ward CAROL HOWARD	622-3287
City Hall, Room 230, St. Louis 63103	
16th Ward DONNA BARINGER	622-3287
City Hall, Room 230, St. Louis 63103	
23rd Ward JOSEPH VACCARO	622-3287
City Hall, Room 230, St. Louis 63103	
Assessor FREDDIE L. DUNLAP	622-4050
City Hall, Room 120, St. Louis 63103	
Circuit Attorney JENNIFER JOYCE	622-4941
Carnahan Building, 1114 Market Street, Room 401, St. Louis 63101	
Circuit Clerk JANE SCHWEITZER	622-4433
Civil Courts Building, 1st Floor, St. Louis 63101	
City Counselor PATRICIA HAGEMAN	622-3361
City Hall, Room 314, St. Louis 63103	
Collector of Revenue GREGORY DALY	622-4101
City Hall, Room 110, St. Louis 63103	
Comptroller DARLENE GREEN	622-4389
City Hall, Room 212, St. Louis 63103	
License Collector MAVIS T. THOMPSON	622-4528
City Hall, Room 102, St. Louis 63103	
Public Administrator GERARD A. NESTER.....	622-4394
10 N. Tucker, Room 101, St. Louis 63101	
Recorder of Deeds SHARON CARPENTER	622-4610
City Hall, Room 126, St. Louis 63103	
Sheriff JAMES W. MURPHY	622-4131
Civil Courts Bldg, 8th Floor, St. Louis 63101	
Treasurer TISHAURA O. JONES	622-3434
City Hall, Room 220, St. Louis 63103	

IMPORTANT EMERGENCY NUMBERS

Dial 911 for POLICE/FIRE/AMBULANCE

The City of St. Louis Government

<http://stlouis-mo.gov/government/>

Citizen Service Bureau	622-4800
Most problems that deal with city services should be reported to the Citizen's Service Bureau. These would include problems with refuse collection, street maintenance, inspections, and other related city service problems. If you do not know whether your complaint is under the jurisdiction of the city government, merely contact the Bureau for clarification of referral information.	
Aging - St. Louis Area Agency On	612-5918
Animal Control	657-1500
Beyond Housing	533-0600
Blind, Missouri Council of the	832-7172
Building Inspectors	622-4671
Child Abuse Hotline (Toll Free)	1-800-392-3738
City Hall general information	622-4000
Disabled Services, handicapped parking	622-3686
Election Commissioners, Board of	622-4336
Highway Patrol (Troop C)	(636) 300-2800
Housing Conservation Inspections	622-3352
Housing Resource Center	802-5444
Humane Society	647-8800
KMOX Weatherline	321-2222
Open Fire Hydrant	771-4880

POLICE:

Emergency	911
Non-Emergency Service Requests	231-1212
Drug, Gang, Homicide Hotline (anonymous and non-traceable)	241-COPS
Area Patrol 1: (1st, 2nd, & 3rd Districts)	444-0100
Pothole Hotline	768-2805
Problem Properties	657-1308
Stabilization Officers	657-1392
Water Service	771-4880

GOVERNMENT EXISTS FOR YOU! If any level of government provides a service that you are entitled to receive, it is our obligation to see that you get that service. Elected and appointed officials of the State, Federal, County, Municipal and Service Districts are elected or appointed to serve you. Each is a dedicated public servant who has your interests in mind.

STATE QUESTIONS

Representative MICHELE KRATKY

State Capitol, Jefferson City 65101-6896 **(573) 751-4220**

FEDERAL QUESTIONS

Congressman WILLIAM LACY CLAY **(202) 225-2406**

2418 Rayburn House Office Bldg, Washington, D.C. 20515 www.clay.house.gov

District Offices:

Thomas F. Eagleton U.S. Courthouse

111 S. 10th St, St. Louis 63102 **(314) 367-1970**

6830 Gravois, St. Louis 63116 **(314) 669-9393**

JUST FOR SENIOR CITIZENS

- AGING HOTLINE** 1-800-392-0210
24-hour hotline to report abuse, neglect or exploitation of those age 60 and older or those physically or mentally impaired age 18 through 59.
- ST. LOUIS AREA AGENCY ON AGING**314-612-5918
Agency provides information and assistance which includes transportation and home delivered meals. *http://www.slaaa.org/*
- MISSOURI ASSOCIATION OF AREA AGENCIES ON AGING** ..*www.moaging.com*
- AMERICAN ASSOCIATION OF RETIRED PERSONS (AARP)** ... (314) 918-7563
- SENIOR DISABILITY SERVICES** (314) 340-7300

Protect Your Child from ABDUCTION

Always know where your child is and with whom.

Teach your child his or her full name, address, and phone number with area code. Demonstrate how to use a phone to dial 911 or "0."



The route to school should be established by a parent, and under no circumstances should the child deviate from that route. Avoid alleys and secluded areas.

Have the school notify you if your child does not arrive at school. Let the principal know who is authorized to pick up your child.

Tell your child to stay away from strangers who lurk around playgrounds, public restrooms, and schools. Tell him or her to go to a cashier or ticket booth if they are separated from you while at a mall, amusement park, or other such place. Tell them never to accept gifts or rides from strangers or strangers needing help to find a missing pet.

Tell your child to yell, kick, and scream. This may seem obvious, but many children freeze when they are grabbed by strangers. Kidnappers want children to go along quietly. The child should be told to repeatedly yell, "I don't know him (or her)!"

Make a family code word. "Your mom and dad have been in a car wreck. You need to come with me right now!" Child: "What is the code word?" If the predator doesn't know it, then the child runs from the person and tells whomever is responsible for him – teacher or parent – what happened. Have the child describe the perpetrator if possible.

www.amber-net.org/training.htm

STATE OFFICIALS

The mailing addresses for the following officials (except the Attorney General) are:
State Capitol, 201 W Capitol Avenue, Jefferson City 65101

Governor JAY NIXON	Room 216	(573) 751-3222
St. Louis Office.....		(314) 340-6900
Kansas City Office		(816) 889-2337
Lt. Governor PETER KINDER	Room 224	(573) 751-4727
Secretary of State JASON KANDER	Room 208	(573) 751-2379
State Auditor THOMAS A. SCHWEICH	Room 121	(573) 751-4824
State Treasurer CLINT ZWEIFEL	Room 229	(573) 751-2411
Attorney General CHRIS KOSTER		(573) 751-3321
Supreme Court Building, 207 W High Street, Jefferson City 65101		
State Senator JOSEPH P. KEAVENY - District 4	Room 428	(573) 751-3599
State Representative MICHELE KRATKY	Room 109C	(573) 751-4220
Home		(314) 481-0444
6001 Bishops Place, St. Louis 63109	Cell:	(314) 713-1408

MISSOURI STATE DEPARTMENTS

**All departments can be accessed through
MISSOURI'S STATE GOVERNMENT HOME PAGE**

www.mo.gov

State Information number: (573) 751-2000

The legislature establishes each state department's intent when it is created. Divisions under departments may change as missions and goals change by order of the legislature.

Several departments have special constituent services to register complaints, offer informative pamphlets on different issues, or to answer questions.

If you are unsuccessful in reaching a state department by phone, you may write the department at the address listed or contact your state representative.

AGRICULTURE

(573) 751-4211

www.mda.mo.gov

1615 MO Blvd., PO Box 630, Jefferson City 65102

CONSERVATION

(573) 751-4115

www.conservation.mo.gov

PO Box 180, Jefferson City 65102

REGIONAL OFFICES:

St. Louis

636-441-4554

Operation Forest Arson or Game Thief

1-800-392-1111

Toll free 24-hour hotline for reporting unlawful hunting of protected or out-of-season animals and fish.

Hunting/Fishing Permits (purchase).....

1-800-392-4115

CORRECTIONS (573) 751-2389

www.doc.mo.gov

PO Box 236, Jefferson City 65102

Probation & Parole Central Office (573) 751-8488

ECONOMIC DEVELOPMENT (573) 751-4962

www.ded.mo.gov

PO Box 1157, Jefferson City 65102

Business and Community Services Division 1-800-523-1434

Missouri Division of Tourism (573) 751-4133

Travel Kit 1-800-810-5500

Utility Consumer Hotline... www.psc.mo.gov 1-800-392-4211

Workforce Development... www.jobs.mo.gov (573) 751-3349

Missouri Career Centers 1-888-728-JOBS (5627)

ELEMENTARY & SECONDARY EDUCATION (573) 751-4212

www.dese.mo.gov

PO Box 480, Jefferson City 65102

HEALTH & SENIOR SERVICES (573) 751-6400

www.health.mo.gov

PO Box 570, Jefferson City 65102

Family Care Safety Registry 1-866-422-6872

Provides background information on registered caregivers and censure information on regulated providers.

Elder Abuse and Neglect Hotline 1-800-392-0210

24-hour hotline to report abuse, neglect or exploitation of those age 60 and older or those physically or mentally impaired age 18 through 59.

Long-Term Care Ombudsman Program 1-800-309-3282

Ombudsman services (advocacy and education) to residents of all long-term care facilities.

Vital Records, PO Box 570, Jefferson City 65102..... (573) 751-6387

www.health.mo.gov/data/vitalrecords/

Copies of birth certificates (\$15 each), death certificates (\$13 each), statement relating to marriage or divorce can be obtained from a local public health agency or by mailing a request and fee, along with as much information possible regarding the date and place of event, parents' names, county of event and other vital information to the above address.

HIGHER EDUCATION..... (573) 751-2361

www.dhe.mo.gov

205 Jefferson Street, PO Box 1469, Jefferson City 65102

INSURANCE, FINANCIAL INSTITUTIONS & PROFESSIONAL REGISTRATION (573) 751-4126

www.difp.mo.gov

Administrative Offices, PO Box 690, Jefferson City 65102-0690

Division of Finance (573) 751-3242

Division of Credit Unions (573) 751-3419

Division of Professional Registration (573) 751-0293

Division of Consumer Affairs 1-800-726-7390

Hearing Impaired (573) 526-4536

CLAIM Program... www.missouryclaim.org 1-800-390-3330

Trained counselors provide free, unbiased advocacy, education and assistance to people with Medicare and those who help them to make informed decisions about Medicare and related health insurance needs.

LABOR & INDUSTRIAL RELATIONS (573) 751-4091*www.labor.mo.gov*

PO Box 504, Jefferson City 65102

Labor and Industrial Relations Commission	(573) 751-2461
Administration	(573) 751-3262
Division of Employment Security.....	(573) 751-3215
Regional Claim Centers for filing for unemployment	
St. Louis	(314) 340-4950
Outside local calling area.....	1-800-320-2519
Commission on Human Rights	(573) 751-3325
Division of Labor Standards.....	(573) 751-3403
Division of Workers' Compensation.....	(573) 751-4231
Workers Compensation Info Hotlines.....	1-800-775-2667

MENTAL HEALTH (573) 751-4122 or 1-800-364-9687*www.dmh.mo.gov*

PO Box 687, 1706 E Elm, Jefferson City 65102

Information, by request, on mental illness; developmental disabilities; and alcohol and drug abuse.

NATURAL RESOURCES..... (573) 751-3443 or 1-800-361-4827*www.dnr.mo.gov*

PO Box 176, Jefferson City 65102

Divisions are: Environmental Quality; Energy; Geology and Land Survey; State Parks; Administrative Support

State Parks	1-800-334-6946
Environmental Emergency Response (24 hours a day).....	(573) 634-2436

PUBLIC SAFETY..... (573) 751-4905*www.dps.mo.gov*

PO Box 749, Jefferson City 65102

Divisions are: Missouri National Guard (Adjutant General); SEMA (State Emergency Management Agency); Veterans' Commission; Fire Safety; Highway Patrol; Alcohol and Tobacco Control; Missouri Water Patrol; Missouri Gaming Commission; Capitol Police.

Arson Hotline	1-800-392-7766
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Anonymous hotline for reporting arson information.

Rewards may be given for information leading to arrest.

METH Hotline	1-888-823-METH (6384)
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(Highway Patrol Headquarters) Anonymous hotline for reporting methamphetamine information.

Fire Marshal.....	(573) 751-2930
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REVENUE (573) 751-4450*www.dor.mo.gov*

PO Box 311, Jefferson City 65105

Divisions are: Motor Vehicle and Driver Licensing; Legal Services; Taxation; and Administration

Business Tax Registration.....	(573) 751-5860
Driver License	(573) 526-2407
Military Liaison.....	(573) 751-3622
Motor Vehicle	(573) 526-3669

Property Tax Credits (573) 751-3505
 Sales Tax (573) 751-2836
 State tax forms (573) 751-5337 or 1-800-877-6881
 State tax refund www.dor.mo.gov.tax or (573) 526-8299
 FAX on Demand (573) 751-4800
 FAX (573) 751-7150

SOCIAL SERVICES (573) 751-4815
www.dss.mo.gov

PO Box 1527, Jefferson City 65102

Divisions are: Family Support Division; Children’s Division; MO HealthNet; and Youth Services.

The Department has several pamphlets available by written request specifying subject matter of interest to you. The following services are also offered by the Department:

Child Abuse/Neglect Hotline 1-800-392-3738
 Child Support Enforcement Customer Service 1-866-313-9960
 Food Stamp Case Info 1-800-392-1261
 Missouri HealthNet Participants 1-800-392-2161
 Missouri RX (MoRX) 1-800-375-1406
 School Violence Hotline 1-866-748-7047

TRANSPORTATION (573) 751-2551
www.modot.org

PO Box 270, Jefferson City 65102

Customer Service 1-888-ASK-MODOT (275-6636)
 St. Louis District (314) 275-1500

NO CALL LIST

You can sign up for the
 Missouri Attorney General’s

NO CALL LIST

Toll-free: 1-866-289-9633
 (866-buzz-off)

or visit

<https://www.ago.mo.gov/>



FEDERAL ELECTED OFFICIALS**BARACK OBAMA****President of the United States**The White House • 1600 Pennsylvania Avenue
Washington, D.C. 20500**Presidential Greetings** Greetings from the President are available for anyone 80 or older or a couple celebrating a 50TH (or higher) anniversary. Send request at least one month in advance. The address is:

The White House Greetings Office

Room 39 • Washington, D.C. 20502-0039

Fax: (202) 395-1232 • Comments: (202) 456-1111 • Switchboard: (202) 456-1414

Email: president@whitehouse.gov**UNITED STATES SENATORS****ROY BLUNT**..... (202) 224-5721 FAX (202) 224-8149
260 Russell Senate Office Building, Washington, D.C. 20510
www.blunt.senate.gov**St. Louis/Clayton**(314) 725-4484 FAX (314) 727-3548
7700 Bonhomme Avenue, Suite 315, Clayton 63105**CLAIRE McCASKILL** (202) 224-6154 FAX (202) 228-6326
Hart Senate Office Building, Suite 506, Washington, D.C. 20510
www.mccaskill.senate.gov**St. Louis**.....(314) 367-1364 FAX (314) 361-8649
5850 A Delmar Boulevard, Suite A, St. Louis 63112**UNITED STATES REPRESENTATIVE**You can Email your representative at this site: www.house.gov/writerep**DISTRICT 1 - WILLIAM LACY CLAY**.....(202) 225-2406
2418 Rayburn House Office Bldg., Washington, D.C. 20515 www.clay.house.gov*District Offices:*

Thomas F. Eagleton U.S. Courthouse:

111 S. 10th St., Suite 24.344, St. Louis 63102 (314) 367-1970

6830 Gravois, St. Louis 63116 (314) 669-9393

**DEPARTMENTS of FEDERAL GOVERNMENT
and CABINET SECRETARIES**

<http://www.whitehouse.gov/administration/cabinet/>

DEPARTMENT OF AGRICULTURE	(202) 720-2791
Honorable Thomas J. Vilsack 200-A Whitten Building, 1400 Independence Avenue SW, Washington, D.C. 20250 <i>www.usda.gov</i>	
DEPARTMENT OF COMMERCE	(202) 482-2000
Honorable Penny Pritzker 1401 Constitution Avenue NW, Washington, D.C. 20230 <i>www.commerce.gov</i>	
DEPARTMENT OF DEFENSE	(703) 571-3343
Honorable Chuck Hagel 1400 Defense Pentagon, Washington, D.C. 20301-1400 <i>www.defense.gov</i>	
DEPARTMENT OF EDUCATION	1-800-872-5327
Honorable Arne Duncan 400 Maryland Ave. SW, Washington, D.C. 20202 <i>www.ed.gov</i>	
DEPARTMENT OF ENERGY	(202) 586-5000
Honorable Ernest Moniz 1000 Independence Avenue SW, Washington, D.C. 20585 <i>www.energy.gov</i>	
DEPARTMENT OF HEALTH & HUMAN SERVICES	1-877-696-6775
Honorable Kathleen Sebelius 200 Independence Avenue SW, Washington, D.C. 20201 <i>www.dhs.gov</i>	
DEPARTMENT OF HOMELAND SECURITY	(202) 282-8000
Honorable Rand Beers (Acting Secretary) Washington, D.C. 20528 <i>www.dhs.gov</i>	
DEPARTMENT OF HOUSING & URBAN DEVELOPMENT	(202) 708-1112
Honorable Shaun L.S. Donovan 451 7th Street SW, Washington, D.C. 20410 <i>www.hud.gov</i>	
DEPARTMENT OF INTERIOR	(202) 208-3100
Honorable Sally Jewell 1849 C Street NW, Washington, D.C. 20240 <i>www.doi.gov</i>	
DEPARTMENT OF JUSTICE	(202) 514-2000
Attorney General Eric H. Holder, Jr. 950 Pennsylvania Avenue. NW, Washington, D.C. 20530-0001 <i>www.usdoj.gov</i>	
DEPARTMENT OF LABOR	1-866-487-2365
Honorable Thomas E. Perez Frances Perkins Bldg, 200 Constitution Avenue, NW, Washington, D.C. 20210 <i>www.dol.gov</i>	
DEPARTMENT OF STATE	(202) 647-4000
Honorable John Kerry 2201 C Street NW, Washington, D.C. 20520 <i>www.state.gov</i>	
DEPARTMENT OF TRANSPORTATION	(202) 366-4000
Honorable Anthony Foxx 1200 New Jersey Avenue SE, Washington, D.C. 20590 <i>www.dot.gov</i>	
DEPARTMENT OF TREASURY	(202) 622-2000
Honorable Jack Lew 1500 Pennsylvania Avenue NW, Washington, D.C. 20220 <i>www.treasury.gov</i>	
DEPARTMENT OF VETERANS AFFAIRS	1-800-827-1000
Honorable Eric K. Shinseki 810 Vermont Avenue NW, Washington, D.C. 20420 <i>www.va.gov</i>	

At Your Service . . .

Helplines for assistance — 800, 866, 877 and 888 numbers are toll free.

If you have difficulty reaching the number,
dial toll-free directory assistance at 1-800-555-1212.

ALCOHOL AND DRUG INFORMATION (NCADD)..... 1-800-622-2255

www.ncadd.org

The National Council on Alcoholism and Drug Dependence Incorporated (NCADD) is here to provide support to those who need assistance confronting the disease of alcoholism and drug dependence.

ALZHEIMER'S DISEASE 1-800-272-3900

www.alz.org

24/7 helpline for care, support and research.

AMERICAN LIVER FOUNDATION..... 1-866-465-4837

www.liverfoundation.org

Information on liver diseases and organ donations.

AMTRAK..... 1-800-872-7245

www.amtrak.com

Recorded message information by **touch tone** phone.

AUTOMOBILE LICENSING.....(573) 526-3669

www.dor.mo.gov/mvdl/offloc Link to find a nearby vehicle licensing office

AUTOMOBILE SAFETY HOTLINE 1-888-327-4236

www.nhtsa.gov

The National Highway Traffic Safety Administration accepts auto safety problem reports and answers questions about recalls, including child safety seats. Automated hotline information by **touch tone** phone.

BETTER BUSINESS BUREAU

www.bbb.org

Eastern Missouri and Southern Illinois Region..... (314) 645-3300

BLIND - REHABILITATION SERVICES..... 1-800-592-6004

www.dss.mo.gov/fsd/rsb/

CANCER INFORMATION SERVICE..... 1-800-422-6237

www.nci.nih.gov (National Cancer Institute at the National Institutes of Health)

The National Cancer Institute (NCI) is part of the National Institutes of Health (NIH), which is one of 11 agencies that compose the Department of Health and Human Services (HHS).

CENTERS FOR DISEASE CONTROL AND PREVENTION 1-800-232-4636

www.cdc.gov

CDC works 24/7 to protect America from health, safety and security threats, both foreign and in the U.S. Whether diseases start at home or abroad, are chronic or acute, curable or preventable, human error or deliberate attack, CDC fights disease and supports communities and citizens to do the same.

CITIZEN INFORMATION 1-800-333-4636

www.gsa.gov/portal/category/101011

The Federal Citizen Information Center (FCIC), in the Office of Citizen

Services and Innovative Technologies has a 40-year history of providing U.S. government information and services directly to the public. It currently offers a variety of information channels, including websites, web chat, telephone, print, social media and email.

EDUCATION GRANTS AND LOANS

Federal Student Aid Information Center..... **1-800-433-3243**
www.FAFSA.ed.gov

The office of Federal Student Aid provides grants, loans, and work-study funds for college or career school. M-F 8^{AM} - 10^{PM}, Sat. 8^{AM} - 5^{PM}.

MO Student Loan Information Center..... **1-800-473-6757 or (573) 751-2361**
www.dhe.mo.gov/ppc/

The Mo Department of Higher Education (MDHE) administers the grant and scholarship programs.

ELECTIONS

Federal Election Commission..... **1-800-424-9530**
www.fec.gov

Information regarding federal campaign laws, federal election fund-raising regulations and/or financial records on candidates for federal office can be obtained through this toll-free number.

State Election Services **(573) 751-2301**
www.sos.mo.gov

Information on elections in Missouri can be obtained from:
The Secretary of State, PO Box 1767, Jefferson City 65102

Missouri Ethics Commission..... **(573) 751-2020**
www.moethics.mo.gov

State election fund-raising regulations and information on campaign finance reporting and lobbyist information can be obtained from:
The Missouri Ethics Commission, PO Box 1370, Jefferson City 65102

EMPLOYMENT

www.jobs.mo.gov

Missouri Division of Workforce Development **(573) 751-3999**

The Missouri Merit System is implemented by several state departments.
For information about Merit System job opportunities, contact:
Division of Personnel, PO Box 388, Jefferson City 65102

Missouri Career Jobs Center **1-888-728-5627**
www.jobs.mo.gov/jobseeker/find-a-career-center

The Internet site links job seekers and employers and is sponsored by the Department of Economic Development.

Career Center Office:

St. Louis/SLATE..... **(314) 589-8000**
1520 Market Street. Room 3050 63103

ENERGY EFFICIENCY AND RENEWABLE ENERGY (EERE).....(202) 586-5000

www.eere.energy.gov (U.S. Dept. of Energy)

Answers questions on EERE'S products, services, and 10 technology programs.
EERE Information Center, 1000 Independence Ave SW, Washington, DC 20585. Hours 9:00^{AM}-7:00^{PM} Eastern.

ENVIRONMENTAL EMERGENCY (DNR) **1-800-361-4827**

www.dnr.mo.gov/env/esp/esp-eer.htm

For reporting chemical spills and other environmental problems; answered 24 hours a day by department staff for technical advice or emergency response assistance

EXPORTS ADVISORY SERVICE **1-800-565-3946**

www.exim.gov

The EXIM hotline has been established by the Export-Import Bank of the United States to give small businessmen on-the-spot advice and assistance concerning export financing.

FAMILY ASSISTANCE PROGRAMS (Missouri) **(816) 426-3981**

www.acf.hhs.gov/programs/

The Administration for Children and Families is responsible for federal programs that promote the economic and social well-being of families, children, individuals and communities. Services include social services, welfare, developmental disabilities, and child adoption, abuse, care and support.

FEDERAL INCOME TAX **1-800-829-1040**

http://www.irs.gov/

Recorded message **touch tone** phone response.

LAWYER REFERRAL SERVICE **(573) 635-4128**

www.mobar.org

The Missouri Bar offers this number for a referral of a lawyer in your area.

St. Louis City & County **1-800-444-0514 or (314) 534-4200**

MEDICARE INFORMATION **1-800-633-4227**

www.medicare.gov

General information on Medicare; Medicare-paid mammograms; insurance supplement; claims; health insurance sales practices or suspected Medicare fraud; and HMO assistance questions. If your income is under \$9,660 (individual) or \$13,020 (couple), you may qualify for a special program.

Free Medicare insurance counseling

and assistance program (CLAIM) **1-800-390-3330**

MISSING CHILDREN - 24-hour Hotline **1-800-843-5678**

www.missingkids.com

National Center for Missing and Exploited Children

MISSOURI ARTS COUNCIL **1-866-407-4752 or (314) 340-6845**

www.missouriartscouncil.org

Information on Council programs/funding for the Arts in Missouri.

815 Olive Street, Suite 16, St. Louis 63101-1503

MISSOURI LINKED DEPOSIT PROGRAM (State Treasurer) **(573) 751-2372**

www.treasurer.mo.gov

MISSOURI WINE AND GRAPE BOARD (Mo. Dept. of Ag) **1-800-392-WINE**

www.mda.mo.gov/connect.winegrape.php

NATIONAL ALLIANCE ON MENTAL ILLNESS, MISSOURI **1-800-374-2138**

www.nami.org

Information, helpline, support groups, family education classes, and advocacy relating to serious mental illness for children and adults.

- OCCUPATIONAL SAFETY** 1-800-321-6742
www.osha.gov
 The Occupational Safety and Health Administration (OSHA) accepts reports about hazardous working conditions.
- PASSPORTS** 1-877-487-2778
www.travel.state.gov/passport
 Information about passports and passport applications may be obtained through any Federal or State court of record, a judge or clerk of any probate court accepting applications, or from a designated postal employee at selected post offices. Call your local post office to find the nearest location.
- RUNAWAY CHILDREN (National Runaway Safeline)**..... 1-800-786-2929
www.1800runaway.org
 Crisis intervention and referrals to runaway, homeless youth and families.
- SENIOR CITIZENS' PROPERTY TAX CREDIT**(573) 751-3505
www.dor.mo.gov/tax/personal/ptc
 Circuit Breaker is the Missouri Senior Citizen Property Tax Plan for senior citizens (65+) or persons who are 100% disabled, who own and occupy city or county real estate, rent, or pay school taxes. For more information on how you could cut your taxes by this plan, contact:
 Senior Citizens' Property Tax Credit Unit, PO Box 2800, Jefferson City 65102
- SOCIAL SECURITY**..... 1-800-772-1213
www.ssa.gov
 7^{AM} - 7^{PM} Nationwide information and direction to area offices. Recorded message answers frequently asked questions by **touch tone** number choices. An operator will come on line at the end of recording if needed.
- TAXATION - State tax form ordering** 1-800-877-6881
www.dor.mo.gov
 For information about state taxes contact the MO Department of Revenue. To receive state tax forms, call the above number to record your request. Recorded message - tax forms may be ordered from **touch tone** phones.
FAX.....(573) 751-4800
- TELECOMMUNICATIONS FOR THE DEAF (TTY) 24 hours daily**
Deaf/Hearing User 1-800-735-2466
- TOURISM**(573) 751-4133
www.visitmo.gov
 This division of the MO Department of Economic Development provides information on Missouri attractions upon request.
For Vacation Guide and map 1-800-519-2300
State Parks 1-800-334-6946
- VETERANS' INFORMATION** 1-800-827-1000
http://www.mo.gov/veterans/
Missouri Veterans Commission 1-866-838-4636 or (573) 751-3779
Benefits Information 1-800-827-1000
Health Care Information 1-877-222-8387

TAX RELIEF FOR MISSOURI SENIORS AND DISABLED

The Missouri Property Tax Credit allows a credit to certain senior citizens and 100% disabled individuals based on total household income (taxable and nontaxable) and the amount of property taxes or rent paid. The credit is for a maximum of \$750 for renters and \$1,100 for those who own and occupy a home.

To be eligible a person must be:

- 65 years of age or older,
- 60 years of age or older and receiving Social Security surviving spouse benefits, or
- 100% disabled

The maximum income level to qualify is:
OWNED AND OCCUPIED HOME FOR ENTIRE YEAR

Single - \$30,000

Married filing jointly - \$34,000

RENTERS/PART YEAR OWNERS

Single - \$27,500

Married filing jointly - \$29,500



For more information, see the Missouri Department of Revenue's website at: <http://dor.mo.gov/tax/personal/ptc/>

Medicare and VA - Issues and Answers

Medicare and veterans benefits are complicated programs. Here's where to find help when you need it.

- Questions about Medicare coverage or claims1-800-390-3330
- Questions about enrolling in Medicare Part D1-800-633-4227
- Help paying for Medicare Part D premiums1-800-772-1213
- Information on services for seniors and disabled ..1-314-612-5918
- How to get a Medicare card.....1-800-772-1213
- Reporting abuse, neglect, or exploitation1-800-392-0210
- Complaints about care (hospital, nursing home)..1-800-347-1016
- Complaints about admission or early release1-800-347-1016
- Complaints about insurance company.....1-800-726-7390
- VA eligibility questions and forms1-866-838-4636
- General questions about veteran benefits1-800-827-1000
- Questions about veteran health benefits1-877-222-8387
- Federal government Medicare website www.medicare.gov
- Centers for Medicare and Medicaid www.cms.gov
- Locate participating Medicare doctors
.....<http://www.medicare.gov/find-a-doctor/provider-search.aspx>

STOPPING UNWANTED SOLICITATIONS

HOW DO I GET ON MISSOURI'S NO CALL LIST?

There is no charge; call **1-866-662-2551**
or visit **<http://ago.mo.gov/nocalllaw/nocalllaw.htm>**

To see if you are on the list, go to
<http://www.nocall.ago.mo.gov/lookup.cgi>

*Consumers who believe a telemarketer has violated the no-call law can file a complaint at **www.nocall.ago.mo.gov***

National No-Call List: **www.donotcall.gov** or toll-free: **1-888-382-1222**

HOW DO I STOP GETTING CREDIT CARD OFFERS?

To stop pre-approved credit card offers for two years, call **1-888-567-8688**
or go to **www.optoutprescreen.com**

HOW CAN I STOP UNSOLICITED POSTAL MAIL?

You can't stop it all, but to reduce it visit **www.dmachoice.org**

HOW CAN I STOP JUNK E-MAIL?

To remove your name from e-mail lists for one year, register online at
www.dmachoice.org (good for 5 years)

HOW DO I KNOW WHETHER A CHARITY IS LEGITIMATE OR A SCAM?

Visit **www.ago.mo.gov/checkacharity/index.htm** and enter the name of the charity in the appropriate box for information on that organization.

DISTRICT SERVICES DIRECTORY - 2014

Missouri House of Representatives

MICHELE KRATKY

State Representative • District 82

House Post Office - State Capitol

201 West Capitol Avenue

Jefferson City MO 65101-6806

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