

# *2015*

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## **DISTRICT DIRECTORY**



*132<sup>TH</sup> DISTRICT  
STATE REPRESENTATIVE*

# **CHARLIE NORR**

**STATE CAPITOL**  
201 W CAPITOL AVE  
JEFFERSON CITY, MO 65101-6806



(573) 751-3795  
FAX (573) 522-0532  
[charlie.norr@house.mo.gov](mailto:charlie.norr@house.mo.gov)

**CHARLIE NORR**  
State Representative - District 132

*Dear Friend,*

*Your state and local governments are here to serve you. However, finding the right person, address, or phone number when you have a problem or need information may be difficult. That is why I have prepared this up-to-date directory especially for residents of our district. Whether you are a new or lifelong resident, this listing of many of our government officials and agencies should prove helpful.*



*When seeking assistance you should always receive prompt, courteous service. If you do not, or if a matter remains unresolved, please feel free to contact my office.*

*As always, I am honored to represent you in the House of Representatives and will continue to do my best to serve the interests of the people in our district.*

*Your State Representative,*

A handwritten signature in cursive script that reads "Charlie Norr".

**COMMITTEES**

Children and Families • Joint Committee on Missouri's Promise  
Public Safety and Emergency Preparedness  
Select Committee on Commerce • Trade and Tourism

**COUNTY OFFICES & OTHER IMPORTANT NUMBERS**

<b>Greene County Court House</b>	
940 Boonville 65802 .....	868-4000
<i>www.greencountymo.org</i>	
<b>Archives</b> .....	868-4021
<b>Assessor</b> Rick Kessinger .....	868-4101
<b>Auditor</b> Cindy Stein .....	868-4120
<b>Budget Office</b> Jeffery Scott .....	868-4115
<b>Building &amp; Regulations &amp; Zoning</b> David O'Dell .....	868-4015
<b>Circuit Clerk</b> Thomas Barr .....	868-4074
<b>Collector of Revenue</b> Leah Betts .....	868-4036
<b>County Clerk</b> Shane Schoeller .....	868-4055
<b>Voter Registration</b> .....	868-4059
<b>County Commission</b> .....	868-4112
<b>Presiding Commissioner</b> Bob Cirtin	
<b>Associate Commissioner District 1</b> Harold Bengsch	
<b>Associate Commissioner District 2</b> Roseann Bentley	
<b>County Highway Department</b> Rick Artman .....	831-3591
<b>Emergency Management Agency</b> Chet Hunter .....	869-6040
<b>Prosecuting Attorney</b> Dan Patterson .....	868-4061
<b>Public Administrator</b> David Yancy .....	868-4022
<b>Recorder of Deeds</b> Cheryl Dawson-Spaulding .....	868-4068
<b>Sheriff's Office</b> (non emergency) Jim Arnott .....	868-4040
<b>Treasurer</b> Justin Hill .....	868-4051
<b>EMERGENCY</b> .....	911

**CITY OFFICES & OTHER IMPORTANT NUMBERS**

<b>City of Springfield</b>	
Busch Municipal Building, 840 Boonville 65802 .....	864-1000
<i>www.springfieldmogov.org</i>	
<b>TDD</b> (for hearing impaired) .....	864-1555
<b>Animal Control</b> Randy Barns .....	833-3592
<b>Building Development Services</b> Chris Straw .....	864-1059
<b>City Attorney</b> Daniel Wichmer .....	864-1645
<b>Finance/City Business Licensing</b> Mary Mannix-Decker .....	864-1848
<b>City Clerk</b> Anita Cotter .....	864-1650
<b>City Manager</b> Greg Burris .....	864-1006
<b>Fire Department</b> (non emergency) David Hall .....	864-1500
<b>Health Department</b> Kevin Gipson .....	864-1658
<b>Human Resources</b> Sheila Maerz .....	864-1607
<b>Human Rights Commission</b> .....	841-1038
<b>Municipal Court Judge</b> Todd Thornhill .....	864-1890
<b>Planning and Development</b> Mary Lilly Smith .....	864-1611
<b>Police Department</b> (non emergency) Paul Williams .....	864-1810
<b>Post Office</b> .....	864-0199
<b>Public Works</b> Dan Smith .....	864-1902
<b>EMERGENCY</b> .....	911

<b>MAYOR</b> Bob Stephens	
<b>City Hall</b> .....	<b>864-1651</b>

### **CITY COUNCIL MEMBERS REPRESENTING DISTRICT 132**

<b>City Hall</b> .....	<b>864-1651</b>
<b>Zone 1</b> Phyllis Freguson	
<b>Zone 2</b> Justin Burnett	
<b>Zone 3</b> Mike Schilling	
<b>General A</b> Jan Fisk	
<b>General B</b> Craig Hosmer	
<b>General C</b> Kristi Fulnecky	
<b>General D</b> Ken McClure	

<b>Springfield/Branson National Airport</b>	
2300 North Airport Blvd 65802- Brian Weiler .....	<b>868-0500</b>
<b>Springfield-Greene County Parks &amp; Recreation</b>	
1923 N Weller 65803- Bob Belote .....	<b>864-1049</b>
<b>Greene County Extension Service</b> (University of Missouri)	
2400 S Scenic Ave 65807-David Burton .....	<b>861-8909</b>

### **PUBLIC SCHOOLS IN THE 132<sup>ND</sup> DISTRICT**

<b>Administrative Offices</b> 1359 E St. Louis 65802 .....	<b>523-0026</b>
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#### **ELEMENTARY SCHOOLS**

<b>Bissett</b> 3014 W Calhoun 65802 .....	<b>523-2800</b>
<b>Boyd</b> 1409 Washington 65802 .....	<b>523-1500</b>
<b>McGregor</b> 1221 W Madison 65806 .....	<b>523-5700</b>
<b>Weaver</b> 1461 N Douglas 65802 .....	<b>523-1200</b>
<b>York</b> 2100 W Nichols 65802 .....	<b>523-3000</b>

#### **MIDDLE SCHOOLS**

<b>Jarrett</b> , 840 S Jefferson 65806 .....	<b>523-6600</b>
<b>Pipkin</b> 1215 Boonville 65802 .....	<b>523-6000</b>

#### **SENIOR HIGH SCHOOLS**

<b>Central</b> 423 E Central 65802 .....	<b>523-9600</b>
<b>Juvenile Justice Center</b> 1111 N Robberson 65802 .....	<b>868-4008</b>
<b>Phelps Gifted Center</b> 934 S Kimbrough 65806 .....	<b>523-3300</b>
<b>Study</b> 2343 W Olive St 65802 .....	<b>523-6502</b>

#### **MISSOURI SCHOOL FOR THE SEVERELY DISABLED**

<b>Greene Valley School</b> 1601 E Pythian 65802 .....	<b>895-6848</b>
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#### **COLLEGES & UNIVERSITIES**

<b>Drury University</b> 900 N Benton 65802 .....	<b>873-7879</b>
<b>Ozarks Technical Comm. College</b> 933 E Central 65802 .....	<b>447-7500</b>
<b>Missouri State University</b> 301 S Jefferson 65806 .....	<b>836-6660</b>

<b>Evangel University</b> 1111 N Glenstone 65802.....	<b>865-2815</b>
<b>PAROCHIAL SCHOOLS</b>	
<b>Administrative Offices</b> .....	<b>865-5567</b>
<b>St. Agnes Elementary</b> 531 S Jefferson 65806.....	<b>866-5038</b>
<b>St. Joseph Elementary</b> 515 W Scott 65802.....	<b>866-0667</b>
<b>COMMUNITY AGENCIES</b>	
<b>AIDS Project of the Ozarks</b> 1901 W Bennett, Suite D 65804.....	<b>881-1900</b>
<b>Big Brothers &amp; Big Sisters</b> 3372 W Battlefield 65807 .....	<b>889-9136</b>
<b>Boys &amp; Girls Clubs of Springfield</b> 1410 N Fremont Ave 65802.....	<b>862-9249</b>
<b>Boys &amp; Girls Town of Springfield</b> 1212 W Lombard 65806.....	<b>865-1646</b>
<b>Community Partnership-Caring Communities</b> .....	<b>888-2020</b>
<b>Family Violence Center</b> .....	<b>837-7000</b>
<b>24-Hour Hotline</b> .....	<b>864-SAFE(7233)</b>
<b>The Kitchen, Inc</b> 1630 N Jefferson 65803.....	<b>837-1500</b>
<b>Missouri Child Care Resource &amp; Referral Network</b> .....	<b>1-800-200-9017</b>
<b>OATS</b> 3259 E Sunshine 65804 .....	<b>887-9272</b>
<b>Ozarks Area Community Action Corporation</b> 215 S Barnes 65802 .	<b>862-4314</b>
<b>Ozarks Area Veterans Assistance Center</b> 911 Boonville Ave 65802	<b>864-7111</b>
<b>Ozarks Food Harvest</b> 615 N Glenstone 65802.....	<b>865-3411</b>
<b>Ozarks Regional YMCA</b> 417 S Jefferson 65806.....	<b>862-7456</b>
<b>Southwest Missouri Humane Society</b> , 3161 W Norton Rd 65803.....	<b>833-2526</b>
<b>Southwest Office on Aging</b> 1735 S Fort 65807 .....	<b>862-0762</b>

## **NEIGHBORHOOD ORGANIZATIONS**

### **Bissett Neighborhood Association**

2nd Thursday, Bissett Elementary @ 6:00 p.m.

### **Grant Beach Neighborhood Association**

3rd Monday, Weaver Elementary @ 6:30 p.m.

### **Heart of the Westside Betterment Association**

3rd Thursday, York Elementary @ 6:30 p.m.

### **Midtown Neighborhood Association**

2nd Tuesday, UNA-Cox North @ 7:00 p.m.

### **Phelps Neighborhood Association**

### **Robberson Neighborhood Association**

2nd Thursday, Dayspring Worship Center @ 6:30 p.m.

### **Weller Neighborhood Association**

1st Thursday, Washington Avenue Baptist Church @ 6:30 p.m.

### **West Central Neighborhood Alliance**

3rd Tuesday, McGregor Elementary @ 6:30 p.m.

### **Westside Neighborhood Betterment Association**

2nd Tuesday, Boys & Girls Clubs-Musgrave Unit @ 6:30 p.m.



## STATE OFFICIALS

STATE CAPITOL  
201 W Capitol Ave  
Jefferson City, MO 65101

Governor

**JAY NIXON** ..... (573) 751-3222  
St. Louis Office ..... (314) 340-6900  
*governor.mo.gov*

Lt. Governor

**PETER KINDER** ..... (573) 751-4727  
*ltgov.mo.gov*

Secretary of State

**JASON KANDER** ..... (573) 751-2379  
*sos.mo.gov*

Auditor

**NICOLE R. GALLOWAY** ..... (573) 751-4824  
*auditor.mo.gov*

Treasurer

**CLINT ZWEIFEL** ..... (573) 751-2411  
*treasurer.mo.gov*

Attorney General

**CHRIS KOSTER** ..... (573) 751-3321  
Supreme Court Bldg, 207 W High St, Jefferson City 65101  
*ago.mo.gov*

State Senator

**BOB DIXON** - District 30 ..... (573) 751-2583  
*senate.mo.gov*

State Representative

**CHARLIE NORR** ..... (573) 751-3795  
*house.mo.gov*

**STATE GOVERNMENT DEPARTMENTS**

(Numbers listed are for Jefferson City, 65102 locations)

All state agencies can be accessed through Missouri’s state government home page at *mo.gov*.

State Government Information Number  
(573) 751-2000

Divisions under departments may change as missions and goals change by order of the legislature. If you are unsuccessful in reaching a state department by phone, you may write the department at the address listed or contact your state representative.

**ADMINISTRATION (OFFICE OF).....(573) 751-0929**  
201 W Capitol, Rm 125 *oa.mo.gov*

*Divisions: Accounting, Budget and Planning, Commissioner’s Office, Facilities Management, Design and Construction, General Services, Information Technology Services, Personnel, Purchasing and Materials Management, and Office of Equal Opportunity*

**AGRICULTURE ..... (573) 751-4211**  
1616 Missouri Blvd *mda.mo.gov*

*Divisions: Office of the Director, Ag Business Development, Animal Health, Grain Inspection and Warehousing, Plant Industries and Weights, Measures and Consumer Protection*

*Boards and Commissions: MASBDA, State Fair, State Milk Board, and Wine and Grape*

**CONSERVATION .....(573) 751-4115**  
2901 W Truman Blvd *conservation.mo.gov*

*Divisions: Administrative Services, Design and Development, Fisheries, Forestry, Human Resources, Outreach and Education, Private Land Services, Protection, Resource Science, and Wildlife*

**CORRECTIONS .....(573) 751-2389**  
2729 Plaza Dr *doc.mo.gov*

*Divisions: Office of the Director, Adult Institutions, Probation and Parole, Offender Rehabilitative Services and Human Services*

**ECONOMIC DEVELOPMENT .....(573) 751-4962**  
301 W High St, Room 680 *ded.mo.gov*

*Divisions: Business and Community Services, Tourism, Office of Public Counsel, Public Service Commission, Arts Council, Housing Development Commission, Development Finance Board, Energy, Workforce Development, Women’s Council, Military Preparedness and Enhancement Commission, Small Business Regulatory Fairness Board, Film Commission, Hispanic Business, Trade and Culture Commission, and Technology Corporation*

**ELEMENTARY AND SECONDARY EDUCATION.....(573) 751-4212**  
205 Jefferson St *dese.mo.gov*

*Divisions: Adult Learning, Communications, Educator Certification, Financial and Administrative Services, GED Test®, Missouri Connections, Office of College and Career Readiness, Office of Data System Management, Office of Early and Extended Learning, Office of Educator Quality, Office of Quality Schools and Office of Special Education*

- HEALTH AND SENIOR SERVICES** ..... (573) 751-6400  
 912 Wildwood [health.mo.gov](http://health.mo.gov)  
*Divisions: Administration, Community and Public Health, Regulation and Licensure, Senior and Disability Services; Office of Human Resources, Public Information, General Counsel, Governmental Policy and Legislation*
- HIGHER EDUCATION** ..... (573) 751-2361  
 205 Jefferson St [dhe.mo.gov](http://dhe.mo.gov)  
*At the direction of the Coordinating Board for Higher Education (CBHE), the Missouri Department of Higher Education (MDHE) strives to coordinate higher education policy that fosters a quality postsecondary system, as well as to increase participation in Missouri's public institutions*
- INSURANCE, FINANCIAL INSTITUTIONS AND PROFESSIONAL REGISTRATION (DIFP)** ..... (573) 751-4126  
 301 W High St, Rm 530 [difp.mo.gov](http://difp.mo.gov)  
*Divisions: Insurance, Finance, Credit Unions, and Professional Registration*
- LABOR AND INDUSTRIAL RELATIONS (DOLR)** ..... (573) 751-4091  
 421 E Dunklin St [labor.mo.gov](http://labor.mo.gov)  
*Divisions: Employment Security, Workers' Compensation, Labor Standards, State Board of Mediation, and Human Rights Commission*
- MENTAL HEALTH** ..... (800) 364-9687 or (573) 751-4122  
 1706 E Elm [dmh.mo.gov](http://dmh.mo.gov)  
*Divisions: Alcohol and Drug Abuse, Comprehensive Psychiatric Services, and Developmental Disabilities*
- NATURAL RESOURCES** ..... (800) 361-4827 or (573) 751-3443  
 1101 Riverside Dr [dnr.mo.gov](http://dnr.mo.gov)  
*Divisions: Environmental Quality, Environmental Improvement and Energy Resources, Geological Survey, and State Parks*
- PUBLIC SAFETY** ..... (573) 751-4905  
 1101 Riverside Dr [dps.mo.gov](http://dps.mo.gov)  
*Divisions: Missouri National Guard (Adjutant General), SEMA (State Emergency Management Agency), Veterans' Commission, Fire Safety, Highway Patrol, Alcohol and Tobacco Control, Gaming Commission, and Capitol Police*
- REVENUE** ..... (573) 751-4450  
 301 W High [dor.mo.gov](http://dor.mo.gov)  
*Divisions: Motor Vehicle and Driver Licensing, Legal Services, Taxation, and Administration*
- SOCIAL SERVICES** ..... (573) 751-4815  
 2221 W High St [dss.mo.gov](http://dss.mo.gov)  
*Divisions: Family Support, Children's, MO HealthNet, and Youth Services*
- TRANSPORTATION** ..... (888) 275-6636 or (573) 751-2551  
 105 W Capitol Ave [modot.org](http://modot.org)  
*The Missouri Department of Transportation (MoDOT), under the guidance of the Missouri Highways and Transportation Commission, is committed to providing the public with a safe and modern transportation system.*



**FEDERAL ELECTED OFFICIALS**

President  
**BARACK OBAMA**

Vice President  
**JOE BIDEN**

THE WHITE HOUSE  
1600 Pennsylvania Ave  
Washington, D.C. 20500

**UNITED STATES SENATORS**

**ROY BLUNT**.....(202) 224-5721  
260 Russell Senate Office Bldg, Washington, D.C. 20510  
*blunt.senate.gov*

*District Office:*  
2740-B E Sunshine, Springfield 65804.....(417) 877-7814

**CLAIRE McCASKILL** .....(202) 224-6154  
730 Hart Senate Office Bldg, Washington, D.C. 20510  
*mccaskill.senate.gov*

*District Office:*  
324 Park Central W, Ste 101, Springfield 65806.....(417) 868-8745

**UNITED STATES REPRESENTATIVE**

You can email your congressperson by going to their individual website.

**BILLY LONG - DISTRICT 7** .....(202) 225-6536  
1541 Longworth HOB, Washington, D.C. 20515  
*long.house.gov*

*District Office:*  
3232 E Ridgeview St, Springfield 65804.....(417) 889-1800

**DEPARTMENTS of FEDERAL GOVERNMENT***whitehouse.gov/administration/cabinet*

The Cabinet includes the Vice President and the heads of 15 executive departments.

<b>AGRICULTURE</b> .....	<b>(202) 720-2791</b>
200-A Whitten Bldg, 1400 Independence Ave SW, Washington, D.C. 20250	
	<i>usda.gov</i>
<b>COMMERCE</b> .....	<b>(202) 482-2000</b>
1401 Constitution Ave NW, Washington, D.C. 20230	
	<i>commerce.gov</i>
<b>DEFENSE</b> .....	<b>(703) 571-3343</b>
1400 Defense Pentagon, Washington, D.C. 20301-1400	
	<i>defense.gov</i>
<b>EDUCATION</b> .....	<b>(800) 872-5327</b>
400 Maryland Ave SW, Washington, D.C. 20202	
	<i>ed.gov</i>
<b>ENERGY</b> .....	<b>(202) 586-5000</b>
1000 Independence Ave SW, Washington, D.C. 20585	
	<i>energy.gov</i>
<b>HEALTH &amp; HUMAN SERVICES</b> .....	<b>(877) 696-6775</b>
200 Independence Ave SW, Washington, D.C. 20201	
	<i>hhs.gov</i>
<b>HOMELAND SECURITY</b> .....	<b>(202) 282-8000</b>
Washington, D.C. 20528	
	<i>dhs.gov</i>
<b>HOUSING &amp; URBAN DEVELOPMENT</b> .....	<b>(202) 708-1112</b>
451 7th St SW, Washington, D.C. 20410	
	<i>hud.gov</i>
<b>INTERIOR</b> .....	<b>(202) 208-3100</b>
1849 C St NW, Washington, D.C. 20240	
	<i>doi.gov</i>
<b>JUSTICE</b> .....	<b>(202) 514-2000</b>
950 Pennsylvania Ave NW, Washington, D.C. 20530-0001	
	<i>usdoj.gov</i>
<b>LABOR</b> .....	<b>(866) 487-2365</b>
Frances Perkins Bldg, 200 Constitution Avenue, NW, Washington, D.C. 20210	
	<i>dol.gov</i>
<b>STATE</b> .....	<b>(202) 647-4000</b>
2201 C St NW, Washington, D.C. 20520	
	<i>state.gov</i>
<b>TRANSPORTATION</b> .....	<b>(202) 366-4000</b>
1200 New Jersey Ave SE, Washington, D.C. 20590	
	<i>dot.gov</i>
<b>TREASURY</b> .....	<b>(202) 622-2000</b>
1500 Pennsylvania Ave NW, Washington, D.C. 20220	
	<i>treasury.gov</i>
<b>VETERANS AFFAIRS</b> .....	<b>(800) 827-1000</b>
810 Vermont Ave NW, Washington, D.C. 20420	
	<i>va.gov</i>

**OTHER HELPFUL SERVICES . . .**

Helplines for assistance — 800, 866, 877 and 888 numbers are toll free.  
Toll free directory assistance: (800) 555-1212

**ALCOHOL AND DRUG INFORMATION** ..... (800) 622-2255  
*ncadd.org*

National Council on Alcoholism and Drug Dependence Incorporated (NCADD) provides support to those who need assistance confronting the disease of alcoholism and drug dependence. 24-hour referral service.

**AMTRAK** ..... (800) 872-7245  
*amtrak.com*

The National Railroad Passenger Corporation, Amtrak, is a rail passenger service.

**ASSISTIVE TECHNOLOGY** ..... Voice: (800) 647-8557 (in-state only)  
or (816) 655-6700 TTY: (800) 647-8558 (in-state only) or (816) 655-6711  
*at.mo.gov*

The mission of Missouri Assistive Technology is to increase access to assistive technology for Missourians with all types of disabilities, of all ages.

**AUTOMOBILE SAFETY HOTLINE** ..... (888) 327-4236  
*nhtsa.gov*

The National Highway Traffic Safety Administration accepts auto safety problem reports and answers questions about recalls, including child safety seats. Automated hotline information by touch tone phone.

**BETTER BUSINESS BUREAU of MISSOURI**

*bbb.org*

**Central Region** ..... (573) 886-8965  
**Eastern Region** ..... (314) 645-3300  
**Western Region** ..... (816) 421-7800  
**Southeast Region** ..... (573) 803-3190  
**Southwest Region** ..... (417) 862-4222

BBB's mission is to be the leader in advancing marketplace trust.

**CHILDREN**

**MISSING** - 24-hour hotline ..... (800) 843-5678  
*missingkids.com*

National Center for Missing and Exploited Children.

**RUNAWAY** (National Runaway Safeline) ..... (800) 786-2929  
*1800runaway.org*

Crisis intervention and referrals to runaway, homeless youth and families.

**DISEASE CONTROL AND PREVENTION (CENTERS FOR)** ..... (800) 232-4636  
*cdc.gov*

Centers for Disease Control and Prevention works 24/7 to protect America from health, safety, and security threats, both foreign and in the U.S. Whether diseases start at home or abroad, are chronic or acute, curable or preventable, human error or deliberate attack, CDC fights disease and supports communities and citizens to do the same.

**EDUCATION GRANTS AND LOANS**

Federal Student Aid Information Center .....(800) 433-3243  
*fafsa.ed.gov*

The office of Federal Student Aid provides grants, loans, and work-study funds for college or career school.

**ELECTIONS**

Federal Election Commission.....(800) 424-9530  
*fec.gov*

Information regarding federal campaign laws, federal election fund-raising regulations, and/or financial records on candidates for federal office can be obtained through this toll-free number.

**ENERGY EFFICIENCY AND RENEWABLE ENERGY (EERE) .....(202) 586-5000**

*eere.energy.gov* (U.S. Department of Energy)

This program leads DOE efforts to build a strong, clean energy economy, a strategy that is aimed at reducing our reliance on foreign oil, saving families and businesses money, creating middle-class jobs, and reducing pollution.

**FAMILY ASSISTANCE PROGRAMS (Missouri) ..... (816) 426-3981**

*acf.hhs.gov/programs*

The Administration for Children and Families is responsible for federal programs that promote the economic and social well-being of families, children, individuals, and communities. Services include social services, welfare, developmental disabilities, and child adoption, abuse, care, and support.

**FEDERAL INCOME TAX ..... (800) 829-1040**

*irs.gov*

Information about your federal income taxes.

**LAWYER REFERRAL SERVICES**

**Missouri Bar** .....(573) 635-4128

*mobar.org*

Its mission is to improve the legal profession, the administration of justice, and law, through educational programs, publications, and more.

**Legal Services of Missouri**

Eastern (LSEM) ..... (800) 444-0514 or (314) 534-4200

Mid-Missouri (MMLS) ..... (800) 568-4931 or (573) 442-0116

Southern (LSSM) ..... (800) 444-4863 or (417) 881-0533

Western (LAWMO) .....(816) 474-6750

*lsmo.org* (under "find a lawyer")

Providing legal help to low-income and elderly people in Missouri.

**MEDICARE INFORMATION** .....(800) 633-4227  
*medicare.gov*

For specific billing questions and questions about your claims, medical records, or expenses, log in to *MyMedicare.gov*

**MENTAL ILLNESS, (NATIONAL ALLIANCE ON)**  
**MISSOURI CHAPTER** .....(800) 374-2138  
*nami.org/sites/mo*

Information, helpline, support groups, family education classes, and advocacy for children and adults relating to serious mental illness.

**OCCUPATIONAL SAFETY** .....(800) 321-6742  
*osha.gov*

The Occupational Safety and Health Administration (OSHA) accepts reports about hazardous working conditions.

**PASSPORTS** .....(877) 487-2778  
*passports.state.gov*

Learn how to apply for a new passport.

**SOCIAL SECURITY** .....(800) 772-1213  
*ssa.gov*

Nationwide information and direction to area offices. Recorded message answers frequently asked questions by touch tone number choices. An operator will come on line at the end of recording if needed.

**VETERANS INFORMATION** .....(800) 827-1000  
*mo.gov/veterans*

If you are a new veteran, longtime veteran, family member of a veteran, or survivor of a veteran, here are resources for you.

**Missouri Veterans Commission** ..... (866) 838-4636 or (573) 751-3779  
**Benefits Information** .....(800) 827-1000  
**Health Care Information** .....(877) 222-8387



# NO CALL

Add your personal cell phone to the **1.8 million phones** already on **Missouri's No Call List**. Stop unwanted telemarketing calls from nearly 200 major telemarketers. Cell phones and landlines are eligible.

**866-NOCALL1 (866-662-2551) • www.ago.mo.gov**

## TAX RELIEF FOR MISSOURI SENIORS AND DISABLED

**The Missouri Property Tax Credit** allows a credit to certain senior citizens and 100% disabled individuals based on total household income (taxable and nontaxable) and the amount of property taxes or rent paid. The credit is for a maximum of \$750 for renters and \$1,100 for those who own and occupy a home.

**To be eligible a person must be:**

- 65 years of age or older,
- 60 years of age or older and receiving Social Security surviving spouse benefits, or
- 100% disabled

**The maximum income level to qualify:**

**OWNED AND OCCUPIED HOME FOR ENTIRE YEAR**

**Single - \$30,000**

**Married filing jointly - \$34,000**

**RENTERS/PART YEAR OWNERS**

**Single - \$27,500**

**Married filing jointly - \$29,500**



For more information, see the Missouri Department of Revenue's website at: [www.dor.mo.gov/tax/personal/ptc](http://www.dor.mo.gov/tax/personal/ptc)

# Serve the ones who have served our country...



Every year volunteers provide thousands of hours of service to Missouri's seven veterans homes. Located in Cameron, Cape Girardeau, Mexico, Mount Vernon, St. James, St. Louis, and Warrensburg, these homes provide long-term skilled nursing care to veterans. We may never be able to repay them for their service, but we can show them how much we appreciate all they've done. Try volunteering at a veterans home, a great way to give back to the brave men and women who have served our country.

Visit [www.mvc.dps.mo.gov](http://www.mvc.dps.mo.gov) to fill out a volunteer application.

# TAKE CHARGE OF YOUR FUTURE

with 

Your local Missouri Career Center is staffed with trained workforce specialists who can match your skills and goals with the qualifications you need to get a better job or a new career.

The computer resource area enables you to search and apply for job openings. You can also find regional industry trends and projections online.

As a job seeker, you may qualify for training to upgrade your skills to meet the demands of high-growth industries. Talk to a career counselor at your local Missouri Career Center to find out more.

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Visit [www.jobs.mo.gov](http://www.jobs.mo.gov) to locate your nearest Career Center  
or call 888-728-JOBS (5627)

## Current Legislative Activity



[www.house.mo.gov](http://www.house.mo.gov)

The full text and latest action on legislation being considered by the Missouri House of Representatives can be accessed by going to [www.house.mo.gov](http://www.house.mo.gov). You can also check committee hearing schedules, calendars, floor schedules and the Journals for both the House and Senate, and even listen to live debate during session.

# DISTRICT SERVICES DIRECTORY - 2015

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Missouri House of Representatives

**CHARLIE NORR**  
State Representative • District 132

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