

2016
DISTRICT
DIRECTORY



134th DISTRICT
STATE REPRESENTATIVE

ELIJAH HAAHR

TAX RELIEF FOR MISSOURI SENIORS AND DISABLED

The Missouri Property Tax Credit allows a credit to certain senior citizens and 100% disabled individuals based on total household income (taxable and nontaxable) and the amount of property taxes or rent paid. The credit is for a maximum of \$750 for renters and \$1,100 for those who own and occupy a home.

To be eligible a person must be:

- 65 years of age or older,
- 60 years of age or older and receiving Social Security surviving spouse benefits, or
- 100% disabled

The maximum income level to qualify:

**OWNED AND OCCUPIED HOME
FOR ENTIRE YEAR**

Single - \$30,000

Married filing jointly - \$34,000

RENTERS/PART YEAR OWNERS

Single - \$27,500

Married filing jointly - \$29,500



For more information, see the Missouri Department of Revenue's website at: www.dor.mo.gov/tax/personal/ptc



**VISIT A MISSOURI
STATE PARK**

Visit www.mostateparks.com to plan your
next adventure right here in Missouri!

STATE CAPITOL
201 W CAPITOL AVE
JEFFERSON CITY, MO 65101-6806



TELE: (573) 751-2210
elijah.haahr@house.mo.gov

ELIJAH HAAHR
State Representative - District 134

Dear Friend,

Your state and local governments are here to serve you. However, finding the resource when you have a problem or need information may be difficult. This directory is intended to serve as an easy reference guide for residents of our district.



I hope you find this directory helpful. If I can ever provide assistance, please do not hesitate to contact me by calling, emailing, or stopping by my office.

As always, it is an honor and privilege to serve you.

Your State Representative,

A handwritten signature in black ink that reads "Elijah J. Haahr".

COMMITTEES

CHAIRMAN: Emerging Issues

MEMBER: Government Oversight and Accountability

Utility Infrastructure

Select Committee on General Laws

Joint Committee on Missouri's Promise

SPRINGFIELD CITY INFORMATION
Administrative Offices

Busch Municipal Building, 840 N Boonville, 65802.....	864-1000
TDD (Hearing Impaired).....	864-1555

Airport Administration

2300 N Airport Blvd, 65802.....	868-0500
General and Corporate Aviation	868-0590

Art Museum 1111 E Brookside Dr, 65807..... 837-5700**Building Development Services** 840 N Boonville, 65802..... 864-1059

Building Inspections (voicemail).....	864-1066
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Citizen Resource Center 840 N Boonville, 65802..... 864-1012

Service Requests.....	864-1011
Weed/Trash/Inoperable Vehicle Complaints.....	864-1011

City Attorney 840 N Boonville, 65802..... 864-1645**City Clerk/Mayor** 840 N Boonville, 65802..... 864-1651**City Prosecutor** 625 N Benton, 65806..... 864-1892**Emergency Management**

Administration 833 N Boonville, 65802.....	869-6040
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Environmental Services

Air Quality Control.....	864-1412
Household Chemical Collection Center	864-2000
Landfill Highway 13.....	742-3536
Northwest Treatment Plant, 4801 N Hwy 13	833-0697
Recycling Hotline	864-1904
Sewer Backups.....	864-1923
Sewer Billing.....	864-1924
Sewer Connection Permits	864-1921
Solid Waste Management.....	864-1904
Southwest Treatment Plant, 3301 S FF Hwy, 65807.....	891-1600

Finance Department

Accounts Payable, 840 N Boonville, 6580.....	864-1629
Business Licenses	864-1617
Sewer Tax Bills	864-1503

Fire Department

To Report a Fire.....	911
Administration	864-1500

Health Department 227 E Chestnut Expwy, 65802..... 864-1658

Animal Complaints/City Shelter, 4002 N Farmer, 65803.....	833-3592
Birth & Death Certificates.....	864-1411
Community Health Nursing.....	864-1676
Food Safety/Permitting	864-1017
HIV/STD.....	864-1684

Immunization (Westside Public Health), 660 S Scenic, 65802.....	874-1220
Tuberculosis	864-1697
Weed/Trash/Inoperable Vehicle Complaints	864-1011
WIC	851-1581
WIC Republic	732-1439
Human Resources 840 N Boonville, 65802.....	864-1607
Jobs Hotline/Current Vacancies.....	864-1607
Municipal Court 625 N Benton, 65806	864-1890
Parks Department	
Administration 1923 N Weller, 65803	864-1049
Aquatics/Chesterfield Indoor Pool.....	891-1616
Botanical Center	891-1515
Dog Park Committee	864-1404
Lake Springfield Boathouse.....	891-1550
Mediacom Ice Park, 635 E Trafficway, 65806	866-7444
O'Reilly-Tefft Gym, 1408 E Pythian	837-5817
Outdoor Initiatives Programs	833-8647
Park Operations/Maintenance	864-1051
Park Planning Office	864-0288
Pavilion Rentals, 1923 N Weller, 6580	891-1616
Rutledge-Wilson Farm Park.....	837-5949
School-Park Activities/Sports.....	837-5737
Skatepark, 845 W Meadowmere.....	868-8758
Valley Water Mill Equestrian Center	833-3291
Zoo.....	833-1570
Day Camps/Schools-Parks 300 E Harrison, 65806.....	837-5737
Family Centers	
Chesterfield Family Center, 2511 W Republic Rd, 65807	891-1616
Doling Family Center, 301 E Talmage, 65803.....	837-5900
Northview Center/Doling Museum, 301 E Talmage, 65803.....	837-5808
Oak Grove Community Center, 1538 S Oak Grove, 65804.....	891-1635
Golf Courses	
Horton Smith Golf Course, 2409 S Scenic, 65807.....	891-1639
Stewart Golf Course 1825 E Norton, 65803	833-9962
Rivercut Golf Course, 2850 W Farm Rd 190, 65810	891-1645
Sports Programs (Adult & Youth)	
Killian Sports Complex, 2141 E Pythian, 65802	837-5817
Tennis Info	
Cooper Tennis Complex, 2331 E Pythian, 65802.....	837-5800
Gillenwaters Tennis, 3635 S Jefferson, 65807	891-1634
Trails	
Ozark Greenways	864-2015

Hotlines

Dickerson Park Zoo Hotline	864-1800
Job Openings Hotline.....	864-1606
Park Pavilions Hotline	864-2098
Pools Hotline.....	864-2099
Special Events Hotline	864-1400
Sports Hotline	864-1379
Tennis Hotline	864-2024
Youth Sports and Softball Hotline.....	864-1379
Volleyball Hotline	864-1379

Planning Department

Economic Dev./Neighborhoods, 840 N Boonville, 65802	864-1031
Zoning 864-1611	

Police Department, 321 E Chestnut Expressway, 65802..... 864-1810

Emergencies/Police Dispatch	911
Crime Prevention	874-2113
Crime Stoppers	869-8477
Criminal Investigations Division	864-1755
Internal Affairs.....	864-1791
Narcotics Enforcement.....	864-1789
Office of the Chief	864-1782
Patrol Division	864-1797
Recruitment.....	864-1796
Support Services Division.....	864-1739

Prosecutor's Office 625 N Benton, 65806 864-1892**Public Information**

Main Offices	864-1010
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Public Works

Administration/Engineering, 840 N Boonville, 65802.....	864-1902
Nights, Weekends, Holidays	864-1955
Hazelwood Cemetery, 1642 E Seminole, 65804	891-1660
Land Disturbance Permit	864-1901
Stormwater Plan Review.....	864-1901
Street Operations/Public Grounds	864-1965
Traffic Engineering/Permits	864-1980
Traffic Signal Maintenance	864-1977
Transportation Management Center (TMC)	864-1160
Water Pollution/Flooding.....	864-1901

Purchasing

Main Offices	864-1620
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Workforce Development - Missouri Career Center

1514 S Glenstone, 65804	887-4343
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SPRINGFIELD-GREENE COUNTY LIBRARIES

Brentwood Branch	883-1974
Library Station-Springfield	865-1340
The Library Center.....	882-0714
Midtown Carnegie Branch	862-0135
Mobile Library	883-5366
Park Central Branch	831-1342

GREENE COUNTY

Help Desk	868-4000
Courthouse, 940 Boonville, 65802	868-4000
Jail, 1000 Boonville, 65804	868-4048
Judicial Facility, 1010 Boonville, 65802.....	868-4000

Departments

Archives, 1126 N Boonville, 65802.....	868-4021
Budget Office, 933 N Robberson, 65802.....	868-4115
Building Regulations, 940 N Boonville, Room 305, 65802	868-4015
Office Hours: Monday-Friday 8:00 am to 5:00 pm	
Permits issued from 8:30 am to 4:00 pm	
Emergency Management, 330 W Scott, 65802	869-6040
Highway, 2065 N Clifton, 65803	831-3591
Human Resources, 933 N Robberson, 65802.....	868-4116
Vacancies Hotline	868-4117
Juvenile, 1111 N Robberson, 65802.....	868-4008
Planning & Zoning, 940 N Boonville, 65802	868-4005
Public Information, 940 N Boonville, 65802.....	829-6019
Purchasing, 933 N Robberson (2nd Floor), 65802	868-4012

Offices

Assessor, 940 N Boonville, 65802.....	868-4101
Office Hours: Monday-Friday 8:00 am to 4:30 pm	
Auditor, 940 N Boonville, Room 211, 65802.....	868-4120
Office Hours: Monday-Friday 8:00 am to 4:30 pm	
Circuit Clerk/Court, 1010 N Boonville, 65802	868-4074
Collector, 940 N Boonville, 65802.....	868-4036
Office Hours: Monday-Friday 8:00 am to 4:30 pm	
County Clerk, 940 N Boonville, 65802.....	868-4055
County Commission, 933 N Robberson, 65802.....	868-4112
Prosecuting Attorney, 1010 N Boonville, 65802	868-4061
Public Administrator, 843 N Boonville, 65802.....	868-4022
Recorder, 940 N Boonville, 65802.....	868-4068
Office Hours: Monday-Friday 8:00 am to 4:30 pm	
Sheriff, 1010 N Boonville, 65802	868-4040
Treasurer, 940 N Boonville, 65802	868-4051
Office Hours: Monday-Friday 9:00 am to 4:30 pm	



STATE OFFICIALS

STATE CAPITOL
201 W Capitol Ave
Jefferson City 65101

Governor

JAY NIXON.....(573) 751-3222
St. Louis Office(314) 340-6900
Kansas City Office.....(816) 889-2337
www.governor.mo.gov

Lt. Governor

PETER KINDER.....(573) 751-4727
www.ltgov.mo.gov

Secretary of State

JASON KANDER.....(573) 751-2379
www.sos.mo.gov

Auditor

NICOLE R. GALLOWAY(573) 751-4824
www.auditor.mo.gov

Treasurer

CLINT ZWEIFEL.....(573) 751-2411
www.treasurer.mo.gov

Attorney General

CHRIS KOSTER(573) 751-3321
Supreme Court Bldg, 207 W High St, Jefferson City 65101 www.ago.mo.gov

State Senator

JAY WASSON - District 20(573) 751-1503
BOB DIXON - District 30(573) 751-2583
www.senate.mo.gov

State Representative

ELIJAH HAAHR.....(573) 751-2210
www.house.mo.gov

STATE GOVERNMENT DEPARTMENTS

(Numbers listed are for Jefferson City 65102 locations)

All state agencies can be accessed through Missouri’s state government home page at www.mo.gov.

**State Government Information Number
(573) 751-2000**

Divisions under departments may change as missions and goals change by order of the legislature. If you are unsuccessful in reaching a state department by phone, you may write the department at the address listed or contact your state representative.

ADMINISTRATION (OFFICE OF) (573) 751-0929

201 W Capitol, Rm 125 www.oa.mo.gov

Divisions: Accounting, Budget and Planning, Commissioner’s Office, Facilities Management, Design and Construction, General Services, Information Technology Services, Personnel, Purchasing and Materials Management, and Office of Equal Opportunity

AGRICULTURE (573) 751-4211

1616 Missouri Blvd www.mda.mo.gov

Divisions: Office of the Director, Ag Business Development, Animal Health, Grain Inspection and Warehousing, Plant Industries, and Weights, Measures and Consumer Protection

Boards and Commissions: MASBDA, State Fair, State Milk Board, and Wine and Grape

CONSERVATION (573) 751-4115

2901 W Truman Blvd www.mdc.mo.gov

Divisions: Administrative Services, Design and Development, Fisheries, Forestry, Human Resources, Outreach and Education, Private Land Services, Protection, Resource Science, and Wildlife

Research Center (Columbia) (573) 815-7900
Services available M-F 8^{am} - 5^{pm}

Operation Forest Arson (800) 392-1111

Operation Game Thief (800) 392-1111
Toll free 24-hour hotline for reporting unlawful hunting of protected or out-of-season animals and fish.

Hunting/Fishing Permits (purchase) (800) 392-4115
Permits can also be purchased online at: <https://mdc-web.s3licensing.com/>

CORRECTIONS (573) 751-2389

2729 Plaza Dr www.doc.mo.gov

Divisions: Office of the Director, Adult Institutions, Probation and Parole, Offender Rehabilitative Services, and Human Services

ECONOMIC DEVELOPMENT (573) 751-4962

301 W High St, Rm 680 www.ded.mo.gov

Divisions: Business and Community Services, Tourism, Office of Public Counsel, Public Service Commission, Arts Council, Housing Development Commission, Development Finance Board, Energy, Workforce Development, Women’s Council, Military Preparedness and Enhancement Commission, Small Business Regulatory Fairness Board, Film Commission, Hispanic Business, Trade and Culture Commission, and Technology Corporation

ELEMENTARY AND SECONDARY EDUCATION.....(573) 751-4212

205 Jefferson St

www.dese.mo.gov

Divisions: Learning Services: Office of Quality Schools, Special Education, Adult Learning and Rehabilitation Services, Educator Quality, College and Career Readiness, and Data Systems Management.

Financial and Administrative Services: Budget, Food and Nutrition Services, Human Resources, Financial and Administrative Services, and Accounting and Procurement.

HEALTH AND SENIOR SERVICES(573) 751-6400

912 Wildwood

www.health.mo.gov

Divisions: Administration, Community and Public Health, Regulation and Licensure, Senior and Disability Services, Office of Human Resources, Public Information, General Counsel, Governmental Policy and Legislation

Family Care Safety Registry (866) 422-6872

Provides background information on registered caregivers and censure information on regulated providers.

Adult Abuse and Neglect Hotline (800) 392-0210

24-hour hotline to report abuse, neglect, or exploitation of those age 60 and older or those physically or mentally impaired age 18 through 59.

Long-Term Care Ombudsman Program (800) 309-3282

Ombudsman services (advocacy and education) to residents of all long-term care facilities.

Vital Records, PO Box 570..... (573) 751-6387www.health.mo.gov/data/vitalrecords

To request a birth or death certificate you may download the application from the Department of Health website and submit it in person or by mail to the nearest local health department, or the Bureau of Vital Records in Jefferson City. Birth certificates are \$15 each. Death certificates are \$13 and \$10 for each additional copy. For further assistance or an application, contact the Bureau.

HIGHER EDUCATION.....(573) 751-2361

205 Jefferson St

www.dhe.mo.gov

At the direction of the Coordinating Board for Higher Education (CBHE), the Missouri Department of Higher Education (MDHE) strives to coordinate higher education policy that fosters a quality postsecondary system, as well as to increase participation in Missouri's public institutions.

INSURANCE, FINANCIAL INSTITUTIONS AND**PROFESSIONAL REGISTRATION (DIFP) (573) 751-4126**

301 W High St, Rm 530

www.difp.mo.gov

Divisions: Insurance, Finance, Credit Unions, and Professional Registration

Division of Finance..... (573) 751-3242

Division of Credit Unions..... (573) 751-3419

Division of Professional Registration..... (573) 751-0293

Insurance Consumer Hotline..... (800) 726-7390

CLAIM Program..... (800) 390-3330

www.missouryclaim.org

Provides counseling to seniors and disabled Missourians with Medicare coverage, billing, and claim problems as well as supplemental and long-term care insurance.

LABOR AND INDUSTRIAL RELATIONS (DOLIR) (573) 751-4091

421 E Dunklin St www.labor.mo.gov

Divisions: Employment Security, Workers' Compensation, Labor Standards, State Board of Mediation, and Human Rights Commission

Division of Employment Security..... (573) 751-3215

Commission on Human Rights (573) 751-3325

Division of Labor Standards..... (573) 751-3403

Division of Workers' Compensation..... (573) 751-4231

**Workers' Compensation Information Specialist:
Employee and Employer..... (800) 775-2667**

MENTAL HEALTH (800) 364-9687 or (573) 751-4122

1706 E Elm www.dmh.mo.gov

Divisions: Alcohol and Drug Abuse, Comprehensive Psychiatric Services, and Developmental Disabilities

NATURAL RESOURCES (800) 361-4827 or (573) 751-3443

1101 Riverside Dr www.dnr.mo.gov

Divisions: Environmental Quality, Environmental Improvement and Energy Resources, Geological Survey, and State Parks

State Parks..... (800) 334-6946

Environmental Emergency Response (24 hours a day)..... (573) 634-2436

PUBLIC SAFETY (573) 751-4905

1101 Riverside Dr www.dps.mo.gov

Divisions: Missouri National Guard (Adjutant General), SEMA (State Emergency Management Agency), Veterans' Commission, Fire Safety, Highway Patrol, Alcohol and Tobacco Control, Gaming Commission, and Capitol Police

Sex Offender Information..... (888) SOR-MSHP (767-6747)

Arson Hotline..... (800) 392-7766

REVENUE (573) 751-4450

301 W High www.dor.mo.gov

Divisions: Motor Vehicle and Driver Licensing, Legal Services, Taxation, and Administration

Business Tax Registration..... (573) 751-5860

Driver License..... (573) 751-4600

Motor Vehicle..... (573) 526-3669

Military Liaison..... (314) 877-0477

Property Tax Credits..... (573) 751-3505

Sales Tax..... (573) 751-2836

State tax forms..... (573) 751-5337 or (800) 877-6881

State tax refund..... (573) 751-3505

FAX..... (573) 751-7150

SOCIAL SERVICES (573) 751-4815

221 W High St www.dss.mo.gov

Divisions: Family Support, Children's, MO HealthNet, and Youth Services

Child Abuse/Neglect Hotline..... (800) 392-3738

Child Support Enforcement Customer Service..... (866) 313-9960

Food Stamp Customer Service, other public assistance..... (855) 373-4636

Missouri HealthNet Participants.....	(800) 392-2161
Missouri RX (MoRX)	(800) 375-1406
School Violence Hotline.....	(866) 748-7047

TRANSPORTATION (888) 275-6636 or (573) 751-2551

105 W Capitol Ave

www.modot.org

The Missouri Department of Transportation (MoDOT), under the guidance of the Missouri Highways and Transportation Commission, is committed to providing the public with a safe and modern transportation system.

Customer Service (24 hours/365 days a year) **(888) ASK-MODOT (275-6636)**

MODOT Traveler Information Map www.traveler.modot.org/map

MoRx Plan Helps Pay for Prescription Drugs

MoRx pays for 50% of members' out of pocket costs remaining after their Medicare Prescription Drug Plan pays. It pays 50% of the deductible, 50% of co-pays before the coverage gap, 50% of the coverage gap, and 50% in catastrophic coverage co-pays. MoRx does not pay the Medicare Part D Plan's monthly premium.

Any drug covered by a member's Medicare Drug Plan also will be covered by the MoRx plan.



Dual eligible members will continue to have coverage for Medicare-excluded drugs through MO HealthNet. Medicare-excluded drugs include specific over-the-counter drugs, vitamins, minerals, limited cough and cold drugs, benzodiazepines, and barbiturates as they are currently covered by MO HealthNet, as noted on the MO HealthNet Division Pharmacy pages.

**For additional information about the MoRx plan,
contact the MoRx plan helpdesk toll-free at 1-800-375-1406**

www.morx.mo.gov

email: clinical.services@dss.mo.gov



FEDERAL ELECTED OFFICIALS

President
BARACK OBAMA

Vice President
JOE BIDEN

THE WHITE HOUSE
1600 Pennsylvania Ave
Washington, D.C. 20500

UNITED STATES SENATORS

ROY BLUNT(202) 224-5721
260 Russell Senate Office Bldg, Washington, D.C. 20510 www.blunt.senate.gov

District Office:
2740-B E Sunshine, Springfield 65804(417) 877-7814

CLAIRE McCASKILL(202) 224-6154
730 Hart Senate Office Bldg, Washington, D.C. 20510 www.mccaskill.senate.gov

District Office:
324 Park Central W, Ste 101, Springfield 65806(417) 868-8745

UNITED STATES REPRESENTATIVE

You can email your congressperson by going to their individual website(s).

BILLY LONG - DISTRICT 7(202) 225-6536
1541 Longworth HOB, Washington, D.C. 20515 www.long.house.gov

District Office:
3232 E Ridgeview St, Springfield 65804(417) 889-1800

DEPARTMENTS of FEDERAL GOVERNMENT*whitehouse.gov/administration/cabinet*

The Cabinet includes the Vice President and the heads of 15 executive departments.

- AGRICULTURE**..... (202) 720-2791
200-A Whitten Bldg, 1400 Independence Ave SW, Washington, D.C. 20250
www.usda.gov
- COMMERCE** (202) 482-2000
1401 Constitution Ave NW, Washington, D.C. 20230 www.commerce.gov
- DEFENSE**..... (703) 571-3343
1400 Defense Pentagon, Washington, D.C. 20301-1400 www.defense.gov
- EDUCATION** (800) 872-5327
400 Maryland Ave SW, Washington, D.C. 20202 www.ed.gov
- ENERGY** (202) 586-5000
1000 Independence Ave SW, Washington, D.C. 20585 www.energy.gov
- HEALTH & HUMAN SERVICES** (877) 696-6775
200 Independence Ave SW, Washington, D.C. 20201 www.hhs.gov
- HOMELAND SECURITY**..... (202) 282-8000
Washington, D.C. 20528 www.dhs.gov
- HOUSING & URBAN DEVELOPMENT**.....(202) 708-1112
451 7th St SW, Washington, D.C. 20410 www.hud.gov
- INTERIOR** (202) 208-3100
1849 C St NW, Washington, D.C. 20240 www.doi.gov
- JUSTICE** (202) 514-2000
950 Pennsylvania Ave NW, Washington, D.C. 20530-0001 www.usdoj.gov
- LABOR**..... (866) 487-2365
Frances Perkins Bldg, 200 Constitution Ave, NW, Washington, D.C. 20210
www.dol.gov
- STATE** (202) 647-4000
2201 C St NW, Washington, D.C. 20520 www.state.gov
- TRANSPORTATION** (202) 366-4000
1200 New Jersey Ave SE, Washington, D.C. 20590 www.transportation.gov
- TREASURY**..... (202) 622-2000
1500 Pennsylvania Ave NW, Washington, D.C. 20220 www.treasury.gov
- VETERANS AFFAIRS**..... (800) 827-1000
810 Vermont Ave NW, Washington, D.C. 20420 www.va.gov

TAKE CHARGE OF YOUR FUTURE

with 

Your local Missouri Career Center is staffed with trained workforce specialists who can match your skills and goals with the qualifications you need to get a better job or a new career.

The computer resource area enables you to search and apply for job openings. You can also find regional industry trends and projections online.

As a job seeker, you may qualify for training to upgrade your skills to meet the demands of high-growth industries. Talk to a career counselor at your local Missouri Career Center to find out more.

Visit **www.jobs.mo.gov** to locate your nearest Career Center
or call (888) 728-JOBS (5627)

Small Business

IS THE KEY TO MISSOURI'S
ECONOMIC DEVELOPMENT

The **Missouri Small Business & Technology Development Centers** and the **Missouri Procurement Technical Assistance Centers** assist businesses at every stage - from concept to start-up, growth to renewal, maturity to succession - all to help you succeed.

Experts are located statewide to provide professional analysis, consultations, and educational seminars.

www.missouribusiness.net



OTHER HELPFUL SERVICES . . .

Helplines for assistance — 800, 866, 877 and 888 numbers are toll free.

Toll free directory assistance: (800) 555-1212

ALCOHOL AND DRUG INFORMATION (800) 622-2255
www.ncadd.org

National Council on Alcoholism and Drug Dependence Incorporated (NCADD) provides support to those who need assistance confronting the diseases of alcoholism and drug dependence. 24-hour referral service.

AMTRAK..... (800) 872-7245
www.amtrak.com

The National Railroad Passenger Corporation, Amtrak, is a rail passenger service.

ASSISTIVE TECHNOLOGYVoice: (800) 647-8557 (in-state only)
 or (816) 655-6700 TTY: (800) 647-8558 (in-state only) or (816) 655-6711 www.at.mo.gov

The mission of Missouri Assistive Technology is to increase access to assistive technology for Missourians with all types of disabilities, of all ages.

AUTOMOBILE SAFETY HOTLINE (888) 327-4236
www.nhtsa.gov

The National Highway Traffic Safety Administration accepts auto safety problem reports and answers questions about recalls, including child safety seats. Automated hotline information by touch tone phone.

BETTER BUSINESS BUREAU of MISSOURI

www.bbb.org

Central Region (573) 886-8965

Eastern Region (314) 645-3300

Western Region (816) 421-7800

Southeast Region (573) 803-3190

Southwest Region (417) 862-4222

BBB's mission is to be the leader in advancing marketplace trust.

CHILDREN

MISSING 24-hour hotline (800) 843-5678
 National Center for Missing and Exploited Children. www.missingkids.com

RUNAWAY (National Runaway Safeline) (800) 786-2929
 Crisis intervention and referrals to runaway, homeless youth, and families. www.1800runaway.org

DISEASE CONTROL AND PREVENTION (CENTERS FOR)..... (800) 232-4636
www.cdc.gov

Centers for Disease Control and Prevention works 24/7 to protect America from health, safety, and security threats, both foreign and in the U.S. Whether diseases start at home or abroad, are chronic or acute, curable or preventable, human error or deliberate attack, CDC fights disease and supports communities and citizens to do the same.

EDUCATION GRANTS AND LOANS

Federal Student Aid Information Center (800) 433-3243
www.fafsa.ed.gov

The office of Federal Student Aid provides grants, loans, and work-study funds for college or career school.

ELECTIONS

Federal Election Commission..... (800) 424-9530
www.fec.gov

Information regarding federal campaign laws, federal election fund-raising regulations, and/or financial records on candidates for federal office can be obtained through this toll-free number.

ENERGY EFFICIENCY AND RENEWABLE ENERGY (EERE) (202) 586-5000
www.eere.energy.gov (U.S. Department of Energy)

This program leads DOE efforts to build a strong, clean energy economy, a strategy that is aimed at reducing our reliance on foreign oil, saving families and businesses money, creating middle-class jobs, and reducing pollution.

FAMILY ASSISTANCE PROGRAMS (Missouri) (816) 426-3981
www.acf.hhs.gov/programs

The Administration for Children and Families is responsible for federal programs that promote the economic and social well-being of families, children, individuals, and communities. Services include social services, welfare, developmental disabilities, and child adoption, abuse, care, and support.

FEDERAL INCOME TAX (800) 829-1040
Information about your federal income taxes. *www.irs.gov*

LAWYER REFERRAL SERVICES

Legal Services of Missouri

- Eastern (LSEM) (800) 444-0514 or (314) 534-4200**
- Mid-Missouri (MMLS)..... (800) 568-4931 or (573) 442-0116**
- Southern (LSSM)..... (800) 444-4863 or (417) 881-0533**
- Western (LAWMO) (816) 474-6750**

www.lsmo.org (under "find a lawyer")

Providing legal help to low-income and elderly people in Missouri.

Missouri Bar (573) 636-3645
MissouriLawyersHelp.org

This website was created by The Missouri Bar to provide a variety of resources and services to the citizens of Missouri. Members of the public may find a lawyer online or download one of the 20-plus guides or forms on topics ranging from family law to wills and advance directives.

MEDICARE INFORMATION (800) 633-4227
www.medicare.gov

For specific billing questions and questions about your claims, medical records, or expenses, log in to *MyMedicare.gov*

MENTAL ILLNESS, (NATIONAL ALLIANCE ON) MISSOURI CHAPTER (800) 374-2138
www.namimissouri.org

Information, helpline, support groups, family education classes, and advocacy for children and adults relating to serious mental illness.

OCCUPATIONAL SAFETY (800) 321-6742
www.osha.gov

The Occupational Safety and Health Administration (OSHA) accepts reports about hazardous working conditions.

PASSPORTS (877) 487-2778
Learn how to apply for a new passport. *www.travel.state.gov*

SOCIAL SECURITY (800) 772-1213
www.ssa.gov

Nationwide information and direction to area offices. Recorded message answers frequently asked questions by touch tone number choices. An operator will come on line at the end of recording if needed.

VETERANS INFORMATION (800) 827-1000
www.mo.gov/veterans

If you are a new veteran, longtime veteran, family member of a veteran, or survivor of a veteran, here are resources for you.

- Missouri Veterans Commission (866) 838-4636 or (573) 751-3779**
- Benefits Information (800) 827-1000**
- Health Care Information (877) 222-8387**

FEDERAL INFORMATION CENTER

The Federal Information Center (FIC) is an excellent starting point for questions about federal government branches, agencies, grants, or officials. One phone call to the FIC will answer your question directly or direct you to the right place.

Toll-Free FIC Number for ALL Missouri Residents (800) 333-4636

Monday-Friday, 8am - 8pm (EST)

TTY (Telecommunication for the Deaf) (800) 326-2996

www.usa.gov

www.info.gov

MISSOURI'S FINANCIAL AID PROGRAMS



A+ Program

Available to A+ high school students

Access Missouri

Is a need based program

Marguerite Ross Barnett

For part-time students

Bright Flight

Based on ACT or other test score

Wartime Veteran's Survivors

Available to spouses or children under 25

For more information on all available Missouri scholarships, visit
www.dhe.mo.gov/ppclgrants.

Department of Higher Education • 205 Jefferson St • Jefferson City 65102-1469

Phone: (573) 751-2361 • Toll-free: (800) 473-6757

Fax: (573) 751-6635 • Email: info@dhe.mo.gov

TOURS IN JEFFERSON CITY



Col. Alvin R. Lubker Memorial Safety and Education Center – Highway Patrol

(573) 526-6149

www.mshp.dps.missouri.gov

State Capitol Tours

(573) 751-2854

www.mocapitoltours.com

Jefferson Landing Historic Site

(573) 751-2854

www.mostateparks.com

Governor's Mansion

(573) 751-2854

www.mansion.mo.gov

Missouri State Penitentiary

(573) 623-2820

www.missouripentours.com

Runge Conservation Nature Center

(573) 526-5544

www.mdc.mo.gov/regions/central/runge-nature-center

State Archives

(573) 751-3280

www.sos.mo.gov/archives

Supreme Court Building

(573) 751-7331

www.courts.mo.gov

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