# FIRST REGULAR SESSION HOUSE BILL NO. 963

## 98TH GENERAL ASSEMBLY

#### INTRODUCED BY REPRESENTATIVE MORGAN

D. ADAM CRUMBLISS, Chief Clerk

### AN ACT

To amend chapter 197, RSMo, by adding thereto one new section relating to the safe patient handling and movement act.

Be it enacted by the General Assembly of the state of Missouri, as follows:

Section A. Chapter 197, RSMo, is amended by adding thereto one new section, to be 2 known as section 197.298, to read as follows:

197.298. 1. The provisions of this section shall be known and may be cited as the 2 "2015 Safe Patient Handling and Movement Act". As used in this section, the following 3 terms shall mean:

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#### (1) "Department", the department of health and senior services;

5 (2) "Designated trained lift team", designated hospital employees specifically 6 trained to handle patient lifts, repositionings, and transfers using patient transfer, 7 repositioning, or lifting devices as appropriate for a specific patient. Designated trained 8 lift team members may perform other duties as assigned during their work shifts, 9 providing such duties do not interfere with designated trained lift team duties;

(3) "Health care worker", a hospital employee specifically trained to handle patient
 lifts, repositioning, and transfers using patient transfer, repositioning, and lifting devices
 as appropriate for a specific patient;

(4) "Hospital", any hospital, ambulatory surgical center, emergency care, or
psychiatric facility licensed in this state by the department of health and senior services;
(5) "Safe patient handling policy", a policy of each hospital in this state that
requires replacement of manual lifting and transferring of patients with powered patient
transfer devices, lifting devices, and designated trained lift teams, as appropriate for a

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specific patient and consistent with the hospital's safety policies and the professional 18 19 judgment and clinical assessment of the registered nurse acting as a coordinator of care for

20 patients.

21 2. As part of injury and illness prevention programs, each hospital in this state shall 22 adopt a patient protection and health care worker back and musculoskeletal injury 23 prevention plan. The plan shall include a safe patient handling policy component reflected 24 in professional occupational safety guidelines for the protection of patients and health care 25 workers in hospitals.

26 3. Each hospital in this state shall maintain a safe patient handling policy at all 27 times for all patient care units in the hospital, and shall provide designated trained lift 28 teams trained in safe lifting techniques. The hospital shall provide training to designated 29 health care workers including, but not limited to, the following:

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(1) The appropriate use of lifting devices and equipment;

31 (2) The five areas of body exposure: vertical, lateral, bariatric, repositioning, and 32 ambulation; and

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(3) The use of lifting devices to handle patients safely.

34 4. As a coordinator of care, a registered nurse may be responsible for the observation and direction of patient lifts and mobilization and may participate as needed 35 36 in patient handling in accordance with such registered nurse's professional judgment.

37 5. A health care worker who refuses to lift, reposition, or transfer a patient due to concerns about patient or worker safety or the lack of designated trained lift team 38 39 personnel or equipment shall not, based upon such refusal, be the subject of disciplinary

40 action by the hospital or any of its managers or employees.

41 6. The department may make any inspection, survey, or investigation that the department deems necessary. The department or a representative of the department shall 42 43 have access to all books, records, or other documents maintained by or on behalf of a 44 hospital to the extent necessary to enforce this section, the rules adopted under this section, a court order granting injunctive relief, or other enforcement procedures. 45

46 7. All information and materials obtained or compiled by the department in 47 connection with a complaint and investigation concerning a hospital shall be transparent 48 and available to the public.

49 8. Any hospital that violates the provisions of this section shall be subject to a civil 50 penalty of up to five thousand dollars a day for each day of such violation and for each act of violation. If the hospital fails to comply with the provisions of this section within five 51 52 consecutive calendar days of a cited violation of this section, the civil penalty under this 53 subsection shall increase to ten thousand dollars a day for each day of continued violation.

HB 963

54 9. Any person who is discharged, discriminated against, retaliated against, or who is otherwise harmed by a violation of this section, including any nurses, patients, or other 55 persons who are adversely affected, exposed to risk of harm, or suffer actual harm caused 56 57 in whole or substantial part by the violation complained of, may file a civil action for 58 appropriate injunctive relief or recover the following:

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(1) Actual damages, including medical care, hospitalization, rehabilitation, and 60 reimbursement of lost wages and benefits damages;

- 61 (2) Punitive damages;
- 62 (3) Court costs; and
- 63 (4) Reasonable attorney's fees.

64 10. In addition to the amount recovered under subsection 9 of this section, a nurse 65 whose employment is suspended or terminated in violation of this section shall be entitled 66 to:

67 (1) Reinstatement in the nurse's former position or severance pay in an amount equal to three months of the nurse's most recent salary; and 68

69 (2) Compensation for wages and benefits lost during the period of suspension or 70 termination.

71 11. A licensed nurse, patient, or other individual may file a complaint with the department against a hospital that violates the provisions of this section. For any 72 73 complaint filed, the department shall:

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- (1) Receive and investigate the complaint;

75 (2) Determine whether a violation of this section as alleged in the complaint has 76 occurred; and

77 (3) If a violation has occurred, issue an order that the complaining nurse, patient, 78 or other individual shall not suffer any retaliation described in this section.

79 12. (1) No hospital shall discriminate or retaliate in any manner against any 80 patient, employee, or contract employee of the hospital, or any other individual on the basis that such patient, employee, or individual, in good faith, individually or in conjunction 81 82 with another person or persons, has presented a grievance or complaint, or has initiated 83 or cooperated in any investigation or proceeding of any governmental entity, regulatory 84 agency, or private accreditation body, made a civil claim or demand, or filed an action 85 relating to the care, services, or conditions of a hospital or any affiliated or related 86 facilities.

87 (2) For purposes of this subsection, an individual shall be deemed to be acting in 88 good faith if the individual reasonably believes:

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(a) The information reported or disclosed is true; and

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HB 963

90 (b) A violation of this section has occurred or may occur.

91 **13.** No hospital shall:

92 (1) Interfere with, restrain, or deny the exercise or attempt to exercise by any
93 person of any right provided or protected under this section; or

94 (2) Coerce or intimidate any person regarding the exercise or attempt to exercise95 such right.

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