

HB 2254 -- PRODUCT REPAIR REQUIREMENTS

SPONSOR: Korman

This bill provides that owners of products purchased or used in Missouri shall have the right to access the same diagnostic and repair information that manufacturers supply to independent repair facilities and authorized repair providers. Product owners shall also have the right to purchase service parts from manufacturers in the same manner and time as those parts are given to authorized repair providers. A "product" does not include motor vehicles.

Product owners and independent repair facilities shall have the right to purchase all diagnostic repair tools from manufacturers on fair and reasonable terms. Products sold for security-related purposes may not be programmed to exclude diagnostic, service, or repair methods to reset a security-related electronic function. Manufacturers are not legally responsible for the content and functionality of such diagnostic repair tools so long as the manufacturers comply with the rest of the bill, the bill does not require the divulgence of a trade secret.

However, no manufacturer shall be required to provide repair information or service parts to a product owner if the product is still covered by a repair or replacement warranty.

The bill also provides a complaint provision for consumers and independent repair providers for violations of the bill, and directs the Attorney General to enforce its provisions.

This bill is similar to HB 1178 (2017).